



**Helping Jacksonville
Grow Great Kids**

Network Partner Resource Guide

Network for Strengthening Families

INTRODUCTION

This guide was developed by the Network for Strengthening Families. It focuses on the resources most often requested by families served through our program over the last three years. It is intended to assist individuals in accessing the information and services necessary to remove barriers and increase self-efficacy.

The guide provides contact information, information regarding available services and eligibility requirements to help guide you to appropriate services. This guide is not intended to be inclusive of all resources available to families, but is representative of those resources available through our partners.

You may look for resources in two ways:

1. By categories - such as Adult Education or Family Counseling
2. Alphabetically - by agency name. All agencies are listed in the index at the back of the guide

The Appendix displays information about the Federal Poverty Guidelines to assist with determining eligibility along with information about the mission and history of the Network.

We offer a special thank you to our Network Partners for their continued support. It is this collaborative effort that allows us to meet the needs of Jacksonville families.

For more information on the Jacksonville Network for Strengthening Families see Appendix B or visit our Web site at www.jaxkids.net.

Robyn L. Cenizal
Executive Administrator
Network for Strengthening Families
Jacksonville Children's Commission

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ADULT EDUCATION RESOURCES

Edward Waters College	Contact Name	Phone/ E-mail	Address
	Mrs. Marie Heath	(904) 470-8141 Mheath84@aol.com	1697 Kings Rd Jacksonville, FL 32209

Services Provided

CLIMB is a field-based program developed in response to the needs of today's adult student. The program features recognition of experiential learning, professionally relevant course work, and an accelerated timeline. CLIMB helps adult students develop the human relations skills necessary to become more effective workers and managers

Eligibility Requirements

In addition to admission requirements, students must be at least 25 years old and have 3-5 years of work experience.

Florida State College of Jacksonville	Contact Name	Phone/ E-mail	Address
	Not Specified	(904) 632-3022	501 W. State St Jacksonville, FL 32202

Services Provided

Florida Community College High School Completion Programs provide adults the opportunity to complete their high school studies. There are two ways to earn a high school diploma or its equivalent: the Adult High School program and the GED program. Placement for instruction in Adult Basic Education, English for Speakers of Other Languages, Adult High School, General Education Development and Vocational Preparatory Instruction classes is based on student TABE test scores. Adult Education at FSCJ is a part of the Pre-College Instructional Programs.

Eligibility Requirements

The intake process is free and includes: making an appointment for orientation; taking the TABE test at orientation; talking with an advisor after the test; and registering for class.

ADULT EDUCATION RESOURCES

Project SOS	Contact Name	Phone/ E-mail	Address
	Dr. Pam Mullarkey	(904) 279-0870 (904) 279-0871 projectsos.com	6850 Belfort Oaks Pl. Jacksonville, FL 32216

Services Provided Parent Education and Empowerment, Educational Resource Guide, and Speakers Bureau.

Eligibility Requirements No eligibility requirements, fees vary depending on services.

Community Connections	Contact Site	Phone/ E-mail	Address
	Downtown	(904) 354-6681	325 E. Duval St. Jacksonville, FL 32202

Services Provided and Eligibility Requirements **The Intergenerational ABE and GED Program** works with adult high school dropouts who want to complete their high school education and allows children to be educated on-site while their parents receive instruction. Education specialists assist graduates in completing college applications and help employed participants parlay their new skills into improved job situations. The **Job Preparation Program** offers intensive care management and emphasizes positive parenting, education and employability skills. The program is open to the public. Will need to purchase GED workbook for \$21.00. Classes are held Mondays and Thursdays from 5:30.p.m. – 8:30.p.m.

Learn to Read	Contact Name	Phone/ E-mail	Address
	Not Specified	(904) 399-8894	2747 Art Museum Dr. Jacksonville, FL 32207

Services Provided Basic literacy/ reading services, one-to-one tutoring, self-paced classroom and computer instruction.
Monday-Thursday, 8:30 a.m. – 8 p.m. & Fridays 8:30.a.m.- 4:30 p.m.

Eligibility Requirements Adults not enrolled in high school or college

ADULT EDUCATION RESOURCES

	Contact Name	Phone/ E-mail	Address/ Website
Free Application for Federal Student Aid	Not Specified	(800) 433-3243	www.fafsa.ed.gov

Services Provided Grants, loans, and work-study are forms of aid available through the Department's Federal Student Aid office

Eligibility Requirements A U.S. citizen or eligible non-citizen, have a valid Social Security Card, Comply with selective service, have a high school diploma, be enrolled or accepted as a regular student working toward a degree or certificate in an eligible program at a school that participates in the federal student aid programs.

	Contact Name	Phone/ E-mail	Address
Amazing I M	Tyrinda Dixon	(904) 388-6275	5000 N Main Street Jacksonville, FL 32208

Services Provided Free tutorial services in math, reading, writing, FCAT, SAT/ACT preparation and GED/High School diploma. Also, introduction to computers, intermediate computer classes and Internet use classes
All classes are held Tuesday's from 5:30 p.m. – 7:30 p.m.

Eligibility Requirements For persons 8 years and older

ADULT EDUCATION RESOURCES

	Contact Name	Phone/ E-mail	Address
United Congregations for Communities & Youth	Dr. Regina Young	(904) 354-8229 Uccy578@bellsouth.net	P .O. Box 350758 Jacksonville, Florida 32235 or 1061 Line Street Jacksonville, Florida 32209

Services Provided Positive Youth Development, Family Preservation Services, Men/ Women Empowerment & Self Sufficiency and Community Advocacy

Eligibility Requirements Families or individuals with low to middle income living in the Urban Core - ZIP codes 32202, 32204, 32206, 32208, 32209 and 32254.

CHILD SUPPORT

	Contact Name	Phone/ E-mail	Address
Department of Revenue	Not Specified	(800) 622-5437	921 N. Davis St., Bldg. A Rm. 350, Jacksonville, FL 32209

Services Provided Locate parents, establish paternity, and establish, enforce and modify support orders. Services are available if a parent lives in another state or country. The Department of Revenue does not establish or enforce visitation or custody.

Eligibility Requirements Any parent or custodian of a dependent child who is not receiving public assistance may apply for child support services. Any parent or caretaker who is owed child support arrearages may also apply for services.

CHILDCARE / SUMMER CAMP

**Jacksonville
Children's
Commission**

Contact Name	Phone/ E-mail	Address
Not Specified	(904) 630-7262 Entry web site at: https://spe.schoolreadiness.org/pe	1095 A Phillip Randolph Blvd Jacksonville, FL 32206

Services Provided Help with child care. If you are eligible, your name will be placed on the Unified Wait List for child care assistance.

Eligibility Requirements You must qualify under at least one of these categories: employed 20 hours a week or more; attend college/technical school 20 hours a week or more; have a disabling condition with a doctor's letter of explanation; and qualify under income guidelines below.

Family Size	1	2	3	4	5	6
Income	0-14,700	0-19,800	0-24,900	0-30,000	0-35,100	0-40,200

**Voluntary
Pre-kindergarten**

Contact Name	Phone/ E-mail	Address
Kathy Bragg ext 217 for provider information	(904) 208-2044 ext 5	6850 Belfort Oaks PL. Ste 102 Jax, FL. 32216

Services Provided The program is designed to prepare four-year-old children for kindergarten and build the foundations for their educational success.

Eligibility Requirements This program is voluntary for children and providers at no cost.

CHILDCARE / SUMMER CAMP

	Contact Name	Phone/ E-mail	Address
Jacksonville Urban League Head Start	Not Specified	(904) 721-9788	903 W. Union Street Jacksonville, FL 32202

Services Provided Free preschool program for children 3, 4, and 5 years old
Child must be 3 on or before September 1
Child must be 5 on or before September 2 or later

Eligibility Requirements Birth certificate, proof of all family income, TB test results, physical, immunization record, medical insurance card, Social Security cards (all family members), guardianship documents, proof of address

	Contact Name	Phone/ E-mail	Address
Boys & Girls Clubs of Northeast Florida	Not Specified	(904) 396-4435	1300 River Place Blvd. STE 310 Jacksonville, FL 32207

Services Provided 13 summer camps throughout Duval, Nassau, and St. Johns counties. All Clubs are open 9 a.m. – 6 p.m. Monday - Friday, early bird drop-off available.

Eligibility Requirements School-age youth 6 - 18. Summer fees are based upon the camp site. Reduced fees for children who qualify for free or reduced lunch at school. Must verify free lunch eligibility.

	Contact Name	Phone/ E-mail	Address
Duval County Public School TEAM UP	Not Specified	(904) 858-1953 (904) 858-6085	Various schools

Services Provided TEAM UP provides kids with fun, smart things to do after school. It offers a great opportunity for youth to improve their performance in school and participate in many fun activities. Many of the cultural and life skill experiences are exciting and unique.

Eligibility Requirements TEAM UP is free to Duval County students. Please check for participating schools.

CHILDCARE / SUMMER CAMP

Community Connections	Contact Site	Phone/ E-mail	Address
	Florence N. Davis Center	(904) 354-6681	325 E Duval St
	Courtney Manor	(904) 215-8160	5620 Collins Road
	Kendall Court	(904) 713-8970	10535 Lem Turner Rd
	Leigh Meadows	(904) 292-3293	4320 Sunbeam Rd
	Lindsey Terrance	(904) 317-6283	6455 Argyle Forest Blvd
	Sable Palms	(904) 398-3863	2150 Emerson Street
	A. L. Lewis Center	(904) 764-5686	3655 Ribault Scenic Dr

Services Provided

Over 1100 children between Kindergarten age and 15 participate in the summer camp program. Activities include team sports, games, fitness programs, swimming, reading and math blocks, and field trips. Each child receives a morning snack, full lunch and an afternoon snack. Camp programs are offered at nine sites throughout Jacksonville.

Eligibility Requirements

Children between Kindergarten age and 15

Police Athletic League	Contact Name	Phone/ E-mail	Address
	Officer Ed Barber	(904) 381-8480	51 Day Avenue
	Officer Greg Thomas	(904) 854-6555	3450 Monument Road
	Officer Jennifer Robinson	(904) 355-3308	2165 W 33 rd Street

Services Provided

Camp PAL is a fun alternative to staying home during the summer. Camp is supervised by police officers and highly-trained civilian staff. Campers participate in arts and crafts, athletic programs, fishing, workshops, and field trips.

Eligibility Requirements

Ages 6 to 14 , Registration fee - \$50 and weekly fee - \$75,

CHILDCARE / SUMMER CAMP

Early Learning Coalition of Duval	Contact Name	Phone/ E-mail	Address
	Angie Waddell	(904) 208-2044 ext. 208 awaddell@elcofduval.org Parents can call CCR&R at (904) 208-2044	6850 Belfort Oaks Place, Suite 102 Jacksonville, FL 32216

Services Provided

Child Care Resource and Referral provides guidance by offering information on child care, early education options, work and family issues, resources for children from pre-natal through adulthood. CCR&R specialists provide referrals to families on programs such as: VPK, child care centers, family child care homes, school readiness funded programs, faith based programs, after school programs, after-school programs and nanny services. We also provide training and technical assistance to childcare providers. We also help families by offering a quality rating improvement system (Guiding Stars of Duval) Each star in the five star system represents an increasing level of quality. ELC also has the Quality Connections initiative that helps child care centers and family child care homes transition from offering custodial care services to early learning services by empowering them to offer high quality early learning experiences. ELC also provides financial support for families who meet certain income requirements through the school-readiness program. ELC also has a partnership with the United Way offering scholarships for families of 3-year-olds for two years to a high quality child care center. Child Care Resource and Referral can also provide information about the Child Care Executive Partnership that provides assistance for employees who meet income requirements.

Eligibility Requirements

Child Care Resource and Referral services are free. School Readiness - Parents must be employed 20 hours a week or more OR a full time student, or have a doctor-certified disability. Child must be between 6 weeks and 8 years old. Gross annual income must be 150% or less of FPL. Success By Six- parents must be employed 20 hours a week or more OR a full time student. Gross annual income of 151-200% FPL. VPK-free. Child must be 4 years-old on or before Sept. 1st of program year.

CHILDCARE/ SUMMER CAMP

United Congregations for Communities & Youth	Contact Name	Phone/ E-mail	Address
	Dr. Regina Young	(904) 354-8229 Uccy578@bellsouth.net	P. O. Box 350758 Jacksonville, Florida 32235 or 1061 Line Street Jacksonville, Florida 32209

Services Provided Positive Youth Development, Family Preservation Services, Men/ Women Empowerment & Self Sufficiency and Community Advocacy

Eligibility Requirements Families or individuals with low to middle income living in the Urban Core.

Community Hospice of Northeast Florida	Contact Name	Phone/ E-mail	Address
	Roxanne Clemens, LCSW	(904) 407-7001	4266 Sunbeam Road Jacksonville, FL 32257

Services Provided Camp Healing Powers is a therapeutic camp experience for children ages who are grieving the death of a loved one. Camp is held multiple times a year and includes fun activities and age-appropriate grief activities.

Eligibility Requirements Children between the ages of 7 and 17.
The death should have occurred no less than 90 days and no more than two years prior to camp.
A \$35 deposit reserves a camper's space and is returned upon completion of camp.
Pre-camp assessments are necessary for all camp attendees.

CHILDCARE/ SUMMER CAMP

Girls Inc. of Jacksonville	Contact Name	Phone/ E-mail	Address
	Laura Lasko	(904) 731-9933	Admin
	Amy DeFullers	laskol@girlsincjax.org	1627 Rogero Road
	Juanita Forman	defullersa@girlsincjax.org	Jacksonville FL
		formanj@girlsincjax.org	32211
Services Provided	<p>Comprehensive programs for girls that touch on puberty, peer pressure, stress, good touch/bad touch, body image, self-defense, media issues, economics, communication skills, substance abuse prevention.</p> <p>Girls Inc.® Growing Up Body Basics Girls Inc.® Kid Ability Girls Inc.® Friendly PEERsuasion Girls Inc.® Action for Safety Girls Inc.® Living Safe and Strong Girls Inc.® Media Literacy Girls Inc.® Economic Literacy Comprehensive workshops for parents based on needs</p>		
Eligibility Requirements	<p>Membership/ Program fee: \$20 a year at community based sites and all camps. Summer programs fees vary by site and based on ability to pay. Transportation fees vary by site. Outreach program fees vary. All programs are age appropriate and broken into age ranges, i.e. 6-8, 9-11, 12-14, 15- 18. Some scholarships available to those who qualify.</p>		
Girls only			

Special Places for Special Kids FDLRS/Crown	Contact Name	Phone/ E-mail	Address
	Sue Alterman or Dreda Shoemo	(904) 348-7784	
		altermans@duvalschools.org shoemod@duvalschools.org	
Services Provided	<p>“Special Places for Special Kids” is a community resource guide for children with special needs ages birth to 21 and their families. It covers Clay, Duval, and Nassau counties. It is developed and maintained by FDLRS/Crown (Florida Diagnostic & Learning Resources System). The directory is available online at www.fdlrscrown.org. It is also available in CD format with a printable version from the Web site.</p>		
Eligibility Requirements	None		

CHILDREN'S ISSUES

Jacksonville Children's Commission	Contact Name	Phone/ E-mail	Address
	Not Specified	(904) 630-3647	1095 A. Philip Randolph Blvd. Jacksonville, FL. 32206

Services Provided

The Jacksonville Children's Commission was created by the City of Jacksonville in 1994 to provide resources to help families grow great kids. The Commission provides comprehensive services for children birth through 18. Programs and services are provided in the following areas:

- Parenting/Family Involvement
- Grand's program for grandparents
- Network for Strengthening Families
- After-school and Youth Development
- Developmental Screening
- Early Learning and Child Care Programs
- Child Care Tuition Assistance
- Special Needs Programs
- Mentoring Training

For more information on programs and services, visit our Web site, www.jaxkids.net.

Eligibility Requirements

Most programs and services are free. Child care tuition assistance is income-based.

Hold Out The Lifeline	Contact Name	Phone/ E-mail	Address
	Ruth Carter Karen Smithson	(904) 359-6124	101 East Union Street, #303 Jax., FL 32202

Services Provided

Outreach and awareness education to the Jacksonville community on the high rates of infant mortality. Parents of newborn babies that don't have a crib or safe place to sleep for the baby once discharged from the hospital can receive a free Project Moses bassinet which the baby can use for the first three months.

Parents also receive safe sleep and Sudden Infant Death Syndrome (SIDS) information.

Eligibility Requirements

In need of bassinet

CHILDREN'S ISSUES

Northeast Florida Healthy Start Coalition	Contact Name	Phone/ E-mail	Address
	Not Specified	(904) 723-5422	644 Cesery Blvd, Ste 210 Jacksonville, FL 32211

**Services
Provided**

- **Healthy Start:** Free, voluntary supportive services for all pregnant women, their newborns, and their families in order to make sure they have a healthy start together; services include personal support staff, home visits, information and referrals, help and information on parenting, breastfeeding, child birth, reducing stress, stop smoking, being healthy, child safety, and family planning; services provided by contracted agencies, including The Duval County Health Department, The Bridge of Northeast Florida, Healthy Mothers Healthy Babies, UF & Shands, and Children’s Home Society
- **The Magnolia Project:** Health education, clinical services, outreach, and case management to improve the health of women before and between pregnancies. Located at 5300 N. Pearl St. (Pearl Plaza)
- **The Azalea Project:** Outreach, case management, education, and support based on an empowerment model for pregnant women and teens who are substance-involved or involved in other high-risk behaviors. Located at 157 E. 8th Street, Suite 119
- **MomCare:** Simplified application process for Medicaid for Pregnancy and one-on-one guidance from a MomCare Advisor on selecting a prenatal care provider, understanding Medicaid for Pregnancy benefits, and information about other programs available and/or eligible
- **Boot Camp for New Dads:** 3-hour workshop held Saturdays at Shands Jacksonville where veteran dads “show the ropes” to new dads and dads-to-be
- **Safe Sleep Partnership:** Education and awareness on safe sleep for babies.
- **Florida KidCare Community Outreach:** Education and one-on-one assistance with enrolling uninsured children in the state’s health insurance program - Medicaid, MediKids, Children’s Medical Services (CMS) Network, and Healthy Kids.

**Eligibility
Requirements**

- **Healthy Start:** All pregnant women or infants under age 1 who live in Florida; Services based on needs and tailored to the individual. Needs identified on the Healthy Start screen usually given during the 1st prenatal visit or when information is collected for the baby’s birth certificate; may also self-refer or speak with the mom’s or baby’s doctor for a referral.
- **The Magnolia Project:** Women ages 15 - 44 living in ZIP codes 32202, 32204, 32206, 32208, and 32209.

Eligibility Requirements (continued)

- **The Azalea Project:** Pregnant women or teens who are substance-involved or involved in other high risk behaviors
- **MomCare:** Women who have proof of a positive pregnancy test, a maximum household income at or below 185% of poverty; a US citizen or legal immigrant; and a Florida resident
- **Boot Camp for New Dads:** Expectant or new fathers – to enroll, contact Claudette Christopher at 244-4843
- **Safe Sleep Partnership:** Anyone who comes in contact with an infant and would like information for themselves or others, including childcare centers, church nurseries, and Grandma and Grandpa
- **Florida KidCare Community Outreach:** Children under age 19, live in families whose household income at or below 200% of poverty, US citizens or legal immigrants/residents – if unsure about whether or not you qualify, contact Jack Johnson at 723-5422 x123

CHILDREN’S ISSUES

	Contact Name	Phone/ E-mail	Address
Duval County Health Department	Human Service Counselor	(904) 253-1000	515 W. 6 th street Jacksonville, FL. 32206

Services Provided

Well Care: Board Certified Physicians and other health professionals provide full medical care for children from birth to 20 years old. **Sick Care:** Board Certified Physicians are on call 24 hours a day to respond to emergencies. Call your child's health care center to receive immediate assistance and/or a referral for hospitalization. **Immunization:** All Children should receive vaccinations to protect them from diseases and meet requirements for entry into school and daycare. **Dental Care:** Dentists and dental staff provide full dental services for children two years to 20 years old including examinations, x-rays, cleanings, fillings, sealants, root canals, gum treatment and minor oral surgery.

Eligibility Requirements

Insurances Accepted: KidCare, Medicare, Medicaid, Medipass, HMOs, Other commercial insurance plans. If you do not have insurance, care is provided on a sliding fee scale.

CHILDREN'S ISSUES

Healthy Kids	Contact Name	Phone/ E-mail	Address
	Florida Kid Care	(888) 540-5437	661 East Jefferson St. 2 ND floor Tallahassee, FL 32311

Services Provided Florida Kid Care is the state's health insurance program for uninsured children under age 19.

Eligibility Requirements Eligibility for Florida Kid Care is based on your child's age and family income.

Children's Dental Care	Contact Name	Phone/ E-mail	Address
	Not Specified	(904) 253-1210 (904) 253-1120 (904) 253-1200	515 W. 6 th street 5150 Timuquana Road Mobile Dental Units

Services Provided Cleanings, X-rays, examinations, sealants, fillings, root canals, gum treatment, minor oral surgery

Eligibility Requirements Medicaid and most commercial insurances. If you do not have insurance, care is provided on a sliding fee scale.

Jacksonville Urban League	Contact Name	Phone/ E-mail	Address / Website
	Glenderlyn Baxter	(904) 366-6483 g.baxter@jaxul.org	521 West Ashley St www.jaxul.org

Services Provided The Youth Crime Prevention Program deters at-risk youth from becoming involved in delinquent behavior.

Eligibility Requirements Youth who are between the ages of 10 and 18

CHILDREN'S ISSUES

WIC - Women Infants & Children	Contact Name	Phone/ E-mail	Address
	Not Specified	(904) 253-1505 (904) 253-1525 (904) 253-1535 (904) 253-1510 (904) 253-1520	5322-24 N Pearl Street 2444 Mayport Rd Ste 12 120 King St room 105 5150-9 Timuquana Rd 3225 University Blvd S

Services Provided

WIC provides federal grants to states for supplemental foods, health care referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women and infants and children up to age five who are found to be at nutritional risk.

Eligibility Requirements

Applicants must meet all of the following eligibility requirements:
 Categorical-Pregnant, postpartum, or breastfeeding woman, Infants up to the 1st birthday and children up to 5th birthday.
 Residential-applicants must live in the State or local service in which they apply.
 Income-applicants must have income at or below an income level or standard set by the State agency or be determined automatically income-eligible based on participation in certain programs.
 Nutrition Risk-applicants must be seen by a health professional such as a physician, nurse, or nutritionist who must determine whether the individual is at nutrition risk.

Arlington Family Resource Center Full Service Schools	Contact Name	Phone/ E-mail	Address
	Julie Besley Sandra Taylor	(904) 858-1955	8015 Parker School Road Jacksonville, FL 32211

Services Provided

Provision of mental and behavioral health services to students in school. Targeted services include substance abuse counseling, domestic violence education, mentoring, community enrichment, tutoring, and referral services to meet basic family needs.

Eligibility Requirements

Students enrolled in public schools in the ZIP codes 32211 and 32277 as well as community members residing in these ZIP codes.

CHILDREN'S ISSUES

**Englewood
Family Resource
Center Full
Service Schools**

Contact Name	Phone/ E-mail	Address
Deloris W. Brown Coordinator	delorisb@uwnefl.org (904) 730-6288 (904) 730-6289	4412 Barnes Road 32207

Services Provided Case management, Individual/Family Counseling, substance abuse counseling, medical/health services, assistance for ESOL students and families, behavioral support, crisis counseling.

Eligibility Requirements Serving ZIP codes 32207- 32216

**Eastside
Resource Center**

Contact Name	Phone/ E-mail	Address
Lula Brown Louise Cruse Sarah Cain Nathaniel Washington Lillie Caldwell	(904) 884-6470 (904) 854-6770	1104 East First Street Jacksonville, FL 32206

Services Provided Direct and connect families to services or resources based upon need. Families can apply, reapply and report changes to C.Y.F. (Access) Job search, resume' writing, homework assistance, parent and family workshops. Teen job training skills, girl's connection workshops, community rooms available for meetings and workshops. Supportive and safe place for children and families.

Eligibility Requirements Live in ZIP code 32206 and need services.

CHILDREN'S ISSUES

Duval County Health Department Behavioral Health Services	Contact Name	Phone/ E-mail	Address
	Donna Buchanan, LCSW or Susan Odom	(904) 253-1022 or (904) 253-2708	515 W. 6 th Street, Jacksonville, FL 32206

**Services
Provided**

Individual, family, couples, group counseling services are provided by licensed and master level behavioral health professionals. Psychiatrists are available for consultation and medication management for children and adults.

**Eligibility
Requirements**

Clients of the Duval County Health Department and those that have Medicaid. Serving ages six to adulthood.

NE Florida Healthy Start Coalition (Florida KidCare)	Contact Name	Phone/ E-mail	Address
	Jack Johnson	(904) 723-5422 ext. 123	644 Cesery Blvd Suite 210 Jacksonville, FL 32277

**Services
Provided**

Florida KidCare is comprehensive health coverage for children under age 19 who are uninsured. Most families pay \$15 or \$20 each month or nothing at all. If you need to pay more, Florida KidCare will let you know.

Services include:

- Doctor Visits & Prescriptions
- Check-ups & Shots
- Hospital, Surgery & Emergency Services
- Vision, Hearing & Dental
- Mental Health

**Eligibility
Requirements**

Children may be eligible for Florida KidCare if they:

- Are under age 19, and
- Do not have health insurance (does not apply to Medicaid), and
- Have not voluntarily cancelled employer health insurance in the past 6 months (does not apply to Medicaid), and
- Are U.S. citizens or qualified non-citizens, and
- Are not dependents of a state employee eligible for family coverage (does not apply to Medicaid), and
- Are not in a public institution, and
- Meet income eligibility – if income exceeds 200% FPL, families may qualify for Florida KidCare Full Pay

CHILDREN'S ISSUES

	Contact Name	Phone/ E-mail	Address
Greater Springfield Family Resource Center	Felicia Simmons	(904) 359-6250 Feliciasimmons @uwnefl.org	3816 Main St. Jacksonville, FL 32206
Services Provided	Behavioral help for children Individual/family counseling Mentoring Parenting help After-school tutoring Case Management Medical/health services After-school activities		
Eligibility Requirements	Serving families that reside in ZIP codes 32206 and 32208.		

	Contact Name	Phone/ E-mail	Address
Koinonia Dynamis Inc. (KDI)	Addris Vinson, LMHC, CRC, CEO	(904) 354-6005 (office) (904) 536-4371 (cell) koinoniadynamis@yahoo.com or addrisvinson@yahoo.com	1734 Hiram St. Jax., FL 32209 (behind EWC)
Services Provided	Mental health services, behavioral health. Targeted case management for children and adults with adult vocational skills training and parenting skills. Offers a support group for women with HIV.		
Eligibility Requirements	Applicants must be at-risk families who are Medicaid eligible and can meet federal low income guidelines. Private insurance is also accepted.		

CHILDREN'S ISSUES

Girls Inc. of Jacksonville	Contact Name	Phone/ E-mail	Address
	Laura Lasko	(904) 731-9933	Admin
	Amy DeFullers	laskol@girlsincjax.org	1627 Rogero Road
	Juanita Forman	defullersa@girlsincjax.org formanj@girlsincjax.org	Jacksonville FL 32211

Services Provided

Comprehensive programs for girls that touch on puberty, peer pressure, stress, good touch/bad touch, body image, self-defense, media issues, economics, communication skills, substance abuse prevention
 Girls Inc.® Growing Up Body Basics
 Girls Inc.® Kid Ability
 Girls Inc.® Friendly PEERsuasion
 Girls Inc.® Action for Safety
 Girls Inc.® Living Safe and Strong
 Girls Inc.® Media Literacy
 Girls Inc.® Economic Literacy
 Comprehensive workshops for parents based on needs

Eligibility Requirements

Girls only
 Membership/ Program fee: \$20 a year at community-based sites and all camps.
 Summer programs fees vary by site and based on ability to pay.
 Transportation fees vary by site.
 Outreach program fees vary.
 All programs are age appropriate and broken into age ranges, i.e. 6-8, 9-11, 12-14, 15- 18.
 Some scholarships available to those who qualify.

Injury Prevention Program	Contact Name	Phone/ E-mail	Address
	Not Specified	(904) 253-1430 ext 1	Program Office 900 University Blvd North Jax., FL 32211

Services Provided

Eligible households can purchase a car seat for \$20 after attending a mandatory one-hour class. You must call and reserve a seat in order to attend the class. Only 1 car seat per family unless twins.

Eligibility Requirements

A resident of Duval County. Being pregnant, legal care giver or having a child under 80 pounds. Receiving assistance from WIC, Medicaid, Food Stamps, SSI, etc. Eligibility based on income limits for WIC program. Call 904-253-1430 ext 1 to reserve a seat.

CHILDREN'S ISSUES

**Duval County
Extension
Service**

Contact Name	Phone/ E-mail	Address
Stephanie Toelle, M.S., CFLE Title: Extension Agent	(904) 387-8855 stoelle@coj.net	1010 McDuff Ave. Jacksonville, FL 32254 http://solutionsforyourlife.com

Services Provided Educational programs on parenting children and preteens, family relationships, balancing home and work responsibilities, aging and care giving, premarital preparation, and childcare training.

Eligibility Requirements Residents of Duval County. Pre-marital preparation cost is free. Childcare training is \$5.00 with an additional \$10.00 annual fee for CEU's.

**Empowerment
Resources Inc.**

Contact Name	Phone/ E-mail	Address
Elexia Coleman-Moss	(904) 268-8287 elexia@empoweringenfamilies.org	3832-010 Baymeadows Rd. #348 Jacksonville, FL 32217

Services Provided The organization is dedicated to the empowerment of youth and their families. Empowerment Resources Inc. currently offers the following services:

Journey Into Womanhood program, a leadership development rites of passage program for girls age 9-17.

Life-skills workshops for male and female teens (topics such as leadership 101, conflict resolution, anger management, self-esteem) parenting seminars and coaching and mini retreats!

Eligibility Requirements None

CHILDREN'S ISSUES

	Contact Name	Phone/ E-mail	Address
Family Support Services of North Florida - Strengthening, Ties and Empowering Parents (STEPS)	Jennifer Behnam	(904) 421-5809	4057 Carmichael Avenue, Suite 101, Jacksonville, FL 32207

Services Provided

Assessments, referrals, prevention worker involvement, case management, in-home Parenting, Budgeting and Behavior Management Strategies

Eligibility Requirements

Services available to all families in Duval and Nassau Counties.

	Contact Name	Phone/ E-mail	Address
Florida Abuse Hotline	Intake Specialist	(800) 962-2873 or (800) 96-ABUSE (800) 453-5145 TDD	Dept. of Children and Families 1317 Winewood Blvd. Tallahassee, FL 32399

Services Provided

Accepts child abuse, neglect, or abandon reports on a child.
Accepts abuse, neglect, or exploitation reports on vulnerable adults.

Eligibility Requirements

Must meet legal criteria at the time the report is made.

CHILDREN'S ISSUES

Title I Parent Resource Center	Contact Name	Phone/ E-mail	Address
	Debra J. Keels	(904) 630-6728 or (904) 630-6729 keels@duvalschools.org	S.P. Livingston Elem. 1128 Barber Street Jacksonville, FL 32209
Services Provided	Parents workshops/trainings, academic support for students and parents, grade appropriate academic safety net packets, FCAT student packets and parents informational materials. Lending library of hand-held games, books, tapes, videos, and CDs.		
Eligibility Requirements	Parents of students in Title I schools		

Special Places for Special Kids FDLRS/Crown	Contact Name	Phone/ E-mail	Address
	Sue Alterman or Dreda Shoemo	(904) 348-7784 altermans@duvalschools.org shoemod@duvalschools.org	
Services Provided	"Special Places for Special Kids" is a community resource guide for children with special needs ages birth to 21 and their families. It covers Clay, Duval, and Nassau counties. It is developed and maintained by FDLRS/Crown (Florida Diagnostic & Learning Resources System). The directory is available online at www.fdlrscrown.org . It is also available in CD format with a printable version from the Web site.		
Eligibility Requirements	None		

DOMESTIC VIOLENCE

	Contact Name	Phone/ E-mail	Address
Hubbard House, Inc.	J. J. Sweet	(904) 354-0076x262 jsweet@hubbardhouse.org.	P.O. Box 4909 Jacksonville, FL 32201

Services Provided Offers shelter and outreach services for victims/survivors of domestic violence and their children; Provides shelter for victims of child abuse, the non-offending parent, and siblings; Shelter (two week stay) provided for victims of stranger rape.

Eligibility Requirements Victims of intimate domestic abuse as stated above.

	Contact Name	Phone/ E-mail	Address
Duval County Health Department Behavioral Health Services	Donna Buchanan, LCSW or Susan Odom	(904) 253-1022 or (904) 253-2708	515 W. 6 th Street, Jacksonville, FL 32206

Services Provided Individual, family, couples, group counseling services are provided by licensed and master level behavioral health professionals. Psychiatrists are available for consultation and medication management for children and adults.

Eligibility Requirements Clients of the Duval County Health Department and those that have Medicaid. Serving ages 6 to adulthood.

DOMESTIC VIOLENCE

	Contact Name	Phone/ E-mail	Address
Oasis of Peace	Mrs. Marian Wilcher	(904) 386-0968 Mmw4@bellsouth.net	425 Clark Rd. Jacksonville, Fl. 32218

Services Provided Christian counseling for women who may be victims of domestic or dating violence, safety planning, support groups and referral services

Eligibility Requirements Anyone affected by domestic violence. A sliding scale fee does apply, but no one will be turned away for inability to pay.

	Contact Name	Phone/ E-mail	Address
Family Foundations	Not Specified	(904) 396-4846	1639 Atlantic Blvd. Jacksonville, FL 32207

Services Provided Family, individual, domestic violence, marital, premarital counseling, as well as alcohol assessment and FAST

Eligibility Requirements Any adults and children in need of services; there is a sliding scale fee.

	Contact Name	Phone/ E-mail	Address
Behavior & Human Services Division, Victim Services	Rebecca Jerido	(904) 630-6300	403 W10th Street Jacksonville, Fl. 32206

Services Provided Comprehensive services to all crime victim survivors and through counseling and crisis intervention

Eligibility Requirements Must be a victim of a crime. There is no charge for this service.

DOMESTIC VIOLENCE

Sisters' Connection International Network	Contact Name	Phone/ E-mail	Address
	Dr. Ann Williams	(904) 695-2126 sistersoicu@aol.com	5732 Normandy Blvd #4 Jacksonville, FL. 32205

Services Provided This is an outreach ministry for formerly incarcerated males and females. No known fees at this time.

Eligibility Requirements See above.

The Women's Center	Contact Name	Phone/ E-mail	Address
	Shirley Webb	(904) 722-3000 mail@womencenterofjas.org	5644 Colcord Ave Jacksonville, FL 32211

Services Provided Support and empower women by nurturing them mind body and spirit, by advocating for the dignity and respect of all women.

Eligibility Requirements Women with issues of depression, anxiety and/or have been sexually assaulted.
Sliding scale fee does apply, though none will be turned away for the inability to pay.

EMERGENCY SERVICES

United Way 2-1-1 /First Call For Help	Contact Name	Phone/ E-mail	Address
	Call Center Specialist (24 hours)	Dial 2-1-1 or (904) 632-0600	1301 River Pl. Ste 400 Jacksonville, FL 32207

Services Provided Information and referral service for the five county areas.

Eligibility Requirements Community resource information provided for residents in Nassau, Clay, Duval, St. Johns and Baker counties.

EMERGENCY SERVICES

Rape Crisis Hotline	Contact Name	Phone/ E-mail	Address
	Victim Advocate / Hotline Counselor	(904) 355-RAPE or (904) 355-7273 (904) 630-6330 (direct line)	403 W 10 th Street Jacksonville, FL 32206
Services Provided	Provide forensic examinations and counseling for rape victims.		
Eligibility Requirements	Serves Nassau, Duval, St. Johns and Baker Counties		

Behavior and Human Services Emergency Assistance Program	Contact Name	Phone/ E-mail	Address
	Appointment Line for Rent and Utility help	(904) 858-2994 Call Hotline at 904-858-2817 for court ordered evictions and JEA cut offs only	3886 Boulevard Center Drive, STE 101 Jacksonville, FL 32207
Services Provided	Financial assistance for rent and utilities. Court ordered eviction notice or JEA cut off electricity call Emergency Assistance Hotline @ 904-858-2817 and leave a message.		
Eligibility Requirements	Appointment Line hours 9:30a.m. to 5:00 p.m.		

Catholic Charities	Contact Name	Phone/ E-mail	Address
	John Fitzgerald Emergency Asst. Dir.	(904) 354-4846	134 East Church Street Jacksonville, Fl. 32202
Services Provided	Provides basic needs to prevent homelessness when an emergency or crisis situation arises.		
Eligibility Requirements	An emergency situation over the past two months resulting in the inability to pay rent, mortgage, utility payments, rent & utility deposits, food assistance, traveler's-aid services.		

FAMILY COUNSELING

Child Guidance	Contact Name	Phone/ E-mail	Address
	Center	(904) 448-4700	5776 St Augustine Rd
	Representative	(904) 783-2579	6316 San Juan Ave #41
		(904) 924-1550	1110 Edgewood Ave W
		(904) 745-3070	1100 Cesery Blvd Ste 11

Services Provided Outpatient services include: Assessment, treatment planning, medical Services, individual counseling, family therapy, group therapy, family support groups.

Eligibility Requirements Programs are provided on a sliding fee scale so financial problems need not be a barrier to obtaining services.

United Congregations for Communities & Youth	Contact Name	Phone/ E-mail	Address
	Dr. Regina Young	(904) 354-8229 Uccy578@bellsouth.net	P. O. Box 350758 Jacksonville, Florida 32235 or 1061 Line Street Jacksonville, Florida 32209

Services Provided Positive youth development, family preservation services, men/ women empowerment & self-sufficiency and community advocacy.

Eligibility Requirements Families or individuals with low to middle income living in the Urban Core.

FAMILY COUNSELING

DivorceCare	Contact Site	Phone/ E-mail	Address
	Deer Meadows Baptist Church	(904) 624-2200 Mike Tisdale	7313 Tin Tern Cr
	First Baptist Church	(904) 366-1237 Wayne Morgan	124 W Ashley St
	North Jacksonville Baptist Church	(904) 757-3000 Bob Calhoun	8531 N. Main Street
	Trinity Baptist Church	(904)596-2412	800 Hammond Blvd.
		www.divorcecare.com	

Services Provided Seminars and support groups provide resources and a caring network to assist individuals in moving forward and rebuilding their lives.

Eligibility Requirements Adults who are contemplating, going through or in post divorce may attend. Contact site for cost of workbook.

Duval County Health Department Behavioral Health Services	Contact Name	Phone/ E-mail	Address
	Donna Buchanan, LCSW or Susan Odom	(904) 253-1022 or (904) 253-2708	515 W. 6 th Street, Jacksonville, FL 32206

Services Provided Individual, family, couples, group counseling services are provided by licensed and master level behavioral health professionals. Psychiatrists are available for consultation and medication management for children and adults

Eligibility Requirements Clients of the Duval County Health Department and those that have Medicaid. Serves six years and older.

FAMILY COUNSELING

	Contact Name	Phone/ E-mail	Address
Hope Haven	Receptionist	(904) 346-5100	4600 Beach Blvd Jacksonville, FL 32207
Services Provided	Counseling is offered for children, adolescents and families with a wide range of services including parent-child interaction therapy, individual or family therapy, anger management groups and specialized training for parents of children with special needs. An anxiety disorders clinic assesses anxiety and depression in children and adolescents, and offers treatment. The “Children First in Divorce” course is offered on Thursday evenings and Saturday mornings. You must have a case number to register for the course.		
Eligibility Requirements	Individual or family counseling is \$100 an hour. Some insurance plans are accepted. Scholarships and financial aid are offered for qualifying families.		

	Contact Name	Phone/ E-mail	Address
United Congregations for Communities & Youth	Dr. Regina Young	(904) 354-8229 Uccy578@bellsouth.net	P.O. Box 350758 Jacksonville, Florida 32235 or 1061 Line Street Jacksonville, Florida 32209
Services Provided	Positive youth development, family preservation services, men/ women empowerment & self-sufficiency and community advocacy.		
Eligibility Requirements	Families or individuals with low to middle income living in the Urban Core.		

FAMILY HEALTH

Englewood Family Resource Center Full Service Schools	Contact Name	Phone/ E-mail	Address
	Deloris W. Brown Coordinator	delorisb@uwnefl.org (904) 730-6288 (904) 730-6289	4412 Barnes Road Jacksonville, FL 32207
Services Provided	Case management, individual/family counseling, substance abuse counseling, medical/health services, assistance for ESOL students and families, behavioral support, crisis counseling.		
Eligibility Requirements	Serving ZIP codes 32207 - 32216		

Grief Share	Contact Name	Phone/ E-mail	Address/ Website
	Mike Tisdale Deer Meadows Baptist Church	(904) 642-2200	7313 Tin Tern Cr.
Services Provided	Support group provides resources and a caring network to assist individuals in moving forward and rebuilding their lives following the loss of a love one.		
Eligibility Requirements	Adults who are contemplating, going through or in post divorce may attend. Workbook cost is \$12.		

Women's Center of Jacksonville	Contact Name	Phone/ E-mail	Address/ Website
	Center Representative	(904) 722-3000	5644 Colcord Ave. Jacksonville, FL 32211 www.womenscenterofjax.org
Services Provided	Psychotherapy groups, guided by a counselor, help women who are struggling with special issues. Women come together to gain a deeper understanding about themselves as they connect with each other in a supportive environment.		
Eligibility Requirements	Fees for counseling services are offered on a sliding-scale basis.		

FAMILY COUNSELING

Jewish Family & Community Service	Contact Name	Phone/ E-mail	Address
	Agency Representative	(904) 448-1933	6261 Dupont Station Court, E Jacksonville, FL 32217

Services Provided A staff of caring, qualified licensed and license-eligible clinical social workers and therapists and social work professionals provides counseling services for individuals, couples, families and children who are coping with difficult times or disruptive life events. Our outpatient counseling services include these specialties, among others: pre-marital counseling, custody home studies, grief counseling, family counseling, individual counseling, Interfaith.

Eligibility Requirements Medicaid, Medicare and most insurance plans are accepted. JFCS also offers sliding-scale fee options to help make getting the help you need more affordable.

The Onesimus Connection, Inc.	Contact Name	Phone/ E-mail	Address
	Bill Nichols, MRACC, BCCC	(904) 382-1902	4043 Baymeadows Rd, Suite B, Jacksonville, FL 32217

Services Provided	Areas of Counseling:	Avenues of Ministry:
	<ul style="list-style-type: none"> • Anger Management • Power & Control Issues • Alcohol & Drug Abuse • Violence in the Workplace • Sexual Addictions • Non-traditional Addictions • Discovering Self Worth • Domestic Violence • Codependency • Loss & Grief Counseling • Relapse Prevention • Various Men's Issues • Personality Profile Assessments 	<ul style="list-style-type: none"> • Individual Counseling • Couples Counseling • Group Therapy • Support Groups • Workshops & Retreats • Speaking Engagements • Training Sessions

Eligibility Requirements Fees for individual sessions are based upon a sliding scale according to Income and household size. We do not accept insurance; therefore we make every effort to provide competent, quality, professional counseling at a cost everyone can afford. We do accept cash, money order, check and major credit cards.

FAMILY HEALTH

Community Hospice of Northeast Florida	Contact Name	Phone/ E-mail	Address
	Terry Eason, RN Program Manager	(904) 407-6302 teason@communityhospice.com	4266 Sunbeam Rd. Jax, FL 32257

Services Provided

Community PedsCare is a pediatric palliative and hospice program for children with life-limiting and life-threatening conditions. The program offers in-hospital and in-home medical, nursing, psychosocial, spiritual, volunteer and other services to support, comfort and care for children and their families. The program was established in 2000 by Community Hospice of Northeast Florida, in collaboration with Wolfson Children’s Hospital, Nemours Children’s Clinic and the University of Florida.

- Children under age 21 who desire palliative or hospice care
- Patients residing within five counties of Northeast Florida— Baker, Clay, Duval, Nassau, St. Johns
- Patients admitted to Wolfson Children’s Hospital and Shands Jacksonville
- Perinatal and newborn patients in all area hospitals with labor and delivery services
- Children’s Medical Services Network (CMSN) patients

Eligibility Requirements

- The program is available to all children with life-limiting and life-threatening illnesses, diseases or injuries—regardless of their financial status or insurance coverage—who may benefit from hospice or palliative care. Children may be referred by health and other child-serving professionals and organizations, clergy, family members and legal guardians. All referrals must be approved in consultation with the child’s primary care physician and accepted by the parent.
- Private insurance reimbursement may be available for hospice care, but is limited for palliative care services. Children eligible for Medicaid and the Partners in Care (PIC) program must be enrolled in the CMS Medicaid reform plan, Ped-I-Care, to be considered for PIC services.
- Families are never denied access because of an inability to pay. Most Community Peds Care services are not reimbursed by insurance and are provided without charge to patients’ families. Charitable gifts to the Community Hospice Foundation provide vital funding for this care.

FAMILY HEALTH

Duval County Health	Contact Name	Phone/ E-mail	Address
		(904) 253-1000	515 W. 6 th Street Jacksonville, FL 32206
Services Provided	<ul style="list-style-type: none"> • Birth and death certificates, fetal death, marriages & dissolution of marriage certificates • Environmental health • Women’s health services- mammograms, pap test, birth control, family planning, STD screening and treatment, medical exams, full maternity care 		
Eligibility Requirements	Medicaid, Medicare, Medipass, HMO’s, other commercial insurance plans accepted; sliding scale fee; \$10 per copy and \$5 for additional copies; based on income and number of household members.		

Healing Hands	Contact Name	Phone/ E-mail	Address
		(904) 777-4228	5176 Timuquana Road Jacksonville, FL 32210
Services Provided	Dental provider offers reduced fees. Provides additional referral services. Open every Tuesday from 5-8 p.m.		
Eligibility Requirements	Income at or below 200% of poverty level as defined by the Federal Government; patient carries no applicable insurance.		

Epilepsy Foundation	Contact Name	Phone/ E-mail	Address
	Richard Hatfield	(904) 731-3752	5209 San Jose Blvd. Jacksonville, FL 32207
Services Provided	<ol style="list-style-type: none"> 1) Case Management 2) Medical Services Program 3) No cost bicycle helmet 		
Eligibility Requirements	Resident of the state of Florida		

FAMILY HEALTH

Community Hospice	Contact Name	Phone/ E-mail	Address
	David Goldberg	(904) 268-5200	580 W. 8 th Street Jacksonville, FL 32209
Services Provided	Comprehensive services focused on meeting the unique needs of individuals and families, are provided by a team of compassionate professionals. Services include: pain management, medications, medical supplies and equipment, family support and guidance throughout care, personal care assistance, arrange for short-term inpatient care, bereavement counseling, in- home care provided.		
Eligibility Requirements	Services are covered by Medicare, Medicaid, and most private insurance plans. Primary requirement for receiving Community Hospice care is a life expectancy of 12 months or less if the illness runs its normal course.		

Florida AIDS Hotline	Contact Name	Phone/ E-mail	Address
		(800) 352-2437 (English) (800) 545-7432 (Spanish)	P.O. Box 10950 Tallahassee, FL 32302
Services Provided	<ul style="list-style-type: none"> • Information • Community Referrals • Supportive telephone counseling 		
Eligibility Requirements	Hotline only accessible in the state of Florida		

Shriner's Hospital	Contact Name	Phone/ E-mail	Address
	Hospital Representative	(800) 237-5055	P.O. Box 31356 Tampa, FL 33631
Services Provided	Specialized care offered for varied children's conditions, including: <ul style="list-style-type: none"> • A burn unit • Assistance for spinal cord injured persons 		
Eligibility Requirements	Age 18 and younger		

FAMILY HEALTH

Social Security Administration	Contact Name	Phone/ E-mail	Address
	Customer Service Representative	(800) 772-1213 (904) 751-2169	1685 Dunn Ave Jacksonville, FL 32218

Services Provided Retirement/disability/ spouse's benefits
Help with Medicare prescription drug cost.

Eligibility Requirements Federal Guidelines

Vision Is Priceless Council	Contact Name	Phone/ E-mail	Address
	Agency Representative	(904) 308-2020 (904) 308-2968 fax www.visionispriceless.org	3 Shircliff Way Ste. 546 Jacksonville, FL 32204

Services Provided Vision screening provided to children and adults. Vision screenings do not include eye examinations.

Eligibility Requirements A financial evaluation is required for eye examinations/referrals.

Veterans Clinic	Contact Name	Phone/ E-mail	Address
	Clinic Representative	(904) 232-2751 (877) 870-5048	1833 Boulevard Jacksonville, FL 32206

Services Provided General and specialized medical and dental, surgical, psychiatric, nursing and ancillary services. Serve acute and chronically ill eligible veterans. Aid in minor health care.

Eligibility Requirements Veterans only.

FAMILY HEALTH

	Contact Name	Phone/ E-mail	Address
United Healthcare	To participate in events or meetings: Chris Guajardo	For clients for more information: 1-800-910-3224 For agencies call Chris: (904) 234-9518 Christine_guajardo@uhc.com	10151 Deerwood Park blvd., Building 100, Suite 420, Jacksonville, FL 32256
Services Provided	United Healthcare is a Medicaid HMO offering enhanced benefits under the Medicaid program in Duval, Clay, Baker and Nassau Counties.		
Eligibility Requirements	Potential members must receive full Medicaid benefits.		

	Contact Name	Phone/ E-mail	Address
First Coast Advantage	Angela Weakley Terry Lee	(904) 652-8910 (904) 652-8913	580 West 8 th Street, T-20
Services Provided	Medicaid Reform Plan – Health Insurance for those who qualify for Medicaid.		
Eligibility Requirements	Must have Medicaid.		

	Contact Name	Phone/ E-mail	Address
Volunteers in Medicine	Not Specified	(904) 399-2766 www.vim-jax.org	41 East Duval street Jacksonville, FL 32202
Services Provided	Receive free, basic and specialty medical services. Assessment and treatment including no-cost or low cost prescription drugs.		
Eligibility Requirements	Patient has no insurance. Must have qualifying appointment. Must live or work in Duval county. Family income \$13,000-25,530.		

FAMILY HEALTH

	Contact Name	Phone/ E-mail	Address
We Care Jacksonville, Inc.	Freddie Webster	(904) 253-2269 www.dcmsonline.org/WeCare.aspx	900 University Blvd. N. STE 200-E
Services Provided	Free medical treatment and when necessary, hospitalization to Duval county persons in need of these services.		
Eligibility Requirements	Income at or below 200% of poverty level as defined by the Federal Government; Patient carries no applicable insurance.		

FINANCES/ BUDGETING

	Contact Name	Phone/ E-mail
Real Sense	Wanda Davis –Money Smart	(904) 366-3470
	Anita McKinney-Get Checking	(904) 387-8850
	Family Foundations – Financial counseling	(904) 396-4846
	United Way-Taxes Done for Free	(866) 318-0201

Services Provided	<p>Free financial classes: Money Smart-Set up budget and save money, use credit wisely, manage bank accounts without being charged fees.</p> <p>Get Checking-Open or reopen a checking or savings account – even if you had trouble in the past, cut checking account fees, set up spending and saving plan.</p> <p>Free Financial Counseling – know your take-home (net) pay, budget your money, don't borrow what you can't repay, compare interest rates, maintain good credit and pay yourself first.</p> <p>Get Your Taxes Done For Free – Keep all the money you deserve. –</p>
Eligibility Requirements	Free Financial Classes and Matched Savings Accounts

FINANCES/ BUDGETING

Jacksonville Area Legal Aid	Contact Name	Phone/ E-mail	Address
	Not Specified	(904) 356-8371	126 W. Adams Street Jacksonville, FL 32202
Services Provided	Provides civil legal assistance to low-income persons.		
Eligibility Requirements	Serves residents of Duval County.		

Department of Children and Families	Contact Name	Phone/ E-mail	Address
	Customer Call Center	(904) 727-6565 (866) 762-2237 myflorida.com	5920 Arlington Expway. Jacksonville, FL 32211
Services Provided	Temporary assistance with food stamps, TANF benefits, Medicaid and housing assistance.		
Eligibility Requirements	Meet income guidelines; varies dependent on household composition.		

Emergency Financial Assistance of Children & Family	Contact Name	Phone/ E-mail	Address
	Customer Service Line	(877) 891-6445	1317 Winewood Blvd Suite 3 Tallahassee, FL 32399
Services Provided	EFAHP provides a one-time payment of up to \$400 to families who are totally without shelter or face the loss of shelter because of non-payment of rent or mortgage.		
Eligibility Requirements	Must have at least 1 child under 18 yrs old. Must have proof of your housing emergency. Must live or work in Florida. Housing income must be less than 200% Federal Poverty Guidelines.		

FINANCES/ BUDGETING

Catholic Charities	Contact Name	Phone/ E-mail	Address
	Jane McIntosh	(904) 354-4846 Ext. 242	134 East Church St Jacksonville, FL 32202
Services Provided	Network of Care - Long-term case management for individuals/families interested in attaining financial self-sufficiency.		
Eligibility Requirements	Individuals who have received emergency services and are within 120% of poverty level.		

Catholic Charities Refugee Resettlement Program	Contact Name	Phone/ E-mail	Address
	Michelle Karolak	(904) 354-4846, ext. 226	Providence Center 134. E. Church St. Jacksonville, Florida 32202

Services Provided

The Refugee Resettlement Program assists local families with reunification, resettlement and self-sufficiency of relatives, which enter the United States as refugees or Cuban/Haitian entrants, or have been granted asylum in the United States. "Free-Case" refugees are also received for resettlement. This particular type of client has no relatives or friends in the surrounding area, and therefore the program becomes the client's supporting agency. We serve clients from all over the world who have fled their home country due to war, persecutions, or political or social upheaval, and have a well-founded fear of persecution, torture or death if repatriated and where the only durable solution is resettlement in a third country.

On arrival, the Refugee Resettlement Office assists clients with applications for short-term public assistance benefits (a small amount of cash, food stamps and Medicaid), social security numbers and employment authorization documents, if required. We also arrange for required health screening appointments, assist with school enrollment for children and provide referrals to free English classes at FSCJ for adults. Rent and utilities assistance is also available for qualified clients. Additionally, many arriving families need clothing, furniture and other household goods. Employable family members receive job counseling and placement. The program is designed to help families achieve self-sufficiency in the shortest possible time.

Eligibility Requirements

Immigration status cleared by USCIS –
Valid I-94 and Employment Authorization Documentation

Refugees are designated by the U.S. State Department in cooperation with the United Nations High Commissioner on Refugees and receive extensive medical, background and relationship checks by the U.S. Department of Homeland Security before travel to the U.S. is approved.

FINANCES/ BUDGETING

Downtown Ecumenical Services Council

Contact Name	Phone/ E-mail	Address
Nancy Chamblin	(904) 358-7955	215 Ocean St Jacksonville, FL 32202

Services Provided and Eligibility Requirements

Financial Assistance: Up to \$250 for rent, mortgage, utilities. Must have school-age children living in household or be disabled or over 60 years old. Documentation needed: Depends on services requested. Will discuss during initial phone interview. Assistance given every 5 years. Call Monday at 8:30 a. m. for appointment. No walk-ins accepted. Food: Canned fruit, vegetables, meats, powered milk, starches, bread. Amount given depends upon number of people in household. Also baby food, formula, doz. diapers available dependent upon donations. Either rent receipt, lease or utility bill. ID for everyone in the household, for children, ID can be SS card, birth certificate, report card. For adults, FL ID, FL DL, SS card. Food given every 90 days. Food not given to those receiving food stamps, however if client can provide documentation that they have applied for FS, they can obtain food weekly until FS arrive. Hours of operation. Weekdays 8:30 a.m. to 12:30 p.m. & 2:00 p.m. to 4:30 p.m.
Clothing: New clothing form Dignity U Wear for adults and children. Gently used clothing from community donors. New socks, underwear purchased by DESC. ID for everyone in household for whom clothing is needed. Clothing given every 90 days. Hours 8:30 a.m. to 11:00 a.m. Monday, Wednesday, and Friday.
Other services: Other items are available every 90 days, dependent on donations. These include toothpaste, toothbrushes, deodorant, soap, shampoo, lotion, razors, feminine hygiene supplies, blankets, books.

FINANCES/ BUDGETING

Lutheran Social Services	Contact Name	Phone/ E-mail	Address
	Not Specified	(904) 448-5995	4615 Philips Highway Jacksonville, FL 32207
Services Provided	Resettle refugees sent from the state department. Assist refugees with housing, job training, school enrollment for children and services that help with adapting to their new culture.		
Eligibility Requirements	Meets refugee status.		

Girls Incorporated	Contact Name	Phone/ E-mail	Address
	Juanita Forman	(904) 731-9933 formanj@girlsincjax.org	1627 Rogero Road Jax, FL 32211
Services Provided	Outreach , age appropriate programming (girl only) in economic literacy, media literacy, action for safety, preventing adolescent pregnancy, life lessons sessions, puberty & hygiene, mother / daughter workshops for businesses, organizations, churches, schools, after - school programs and summer camps. Day, Evening, Saturday.		
Eligibility Requirements	Group of 10 or more. \$10.00 per girl for program expenses.		

Behavioral & Human Services Emergency Assistance (City Welfare)	Contact Name	Phone/ E-mail	Address
	Martha Hemphill Program Manager Marthah@coj.net	(904) 858-2994 app (904) 858-2916 (904) 858-2939 fax	1809 Art Museum Dr 3400 Building Ste 110 Jacksonville, FL 32207
Services Provided	Limited temporary financial assistance may be provided due to illness, unemployment, or other unanticipated misfortune which results in the loss or reduction of income. Payments are normally made for shelter needs, utility services, and grocery orders. The amount of assistance is determined by unmet need, but limited to the division's maximum budget for the household size.		
Eligibility Requirements	Eligibility for services is determined according to specific need, and household size. See Federal Poverty Guidelines in back of guide.		

FINANCES/ BUDGETING

United Congregations for Communities & Youth	Contact Name	Phone/ E-mail	Address
	Dr. Regina Young	(904) 354-8229 Uccy578@bellsouth.net	P.O. Box 350758 Jacksonville, Florida 32235 or 1061 Line Street Jacksonville, Fl. 32209
Services Provided	Positive youth development, family preservation services, men/ women empowerment & self-sufficiency and community advocacy.		
Eligibility Requirements	Families or individuals with low to middle income living in the Urban Core.		

United Churches Outreach Ministry (UCOM)	Contact Name	Phone/ E-mail	Address
	Sandra Hicks	(904) 396-2401	3349 St. Augustine Rd Jacksonville, FL 32207
Services Provided	Food bank, assist with past due portions for rent, mortgage, and utilities. Services offered Monday – Friday, 9:30 a.m. – 12:30 p.m.		
Eligibility Requirements	Southside location serves residents in ZIP codes 32207, 16, 17, 23, 56, 57, and 46 in part. Residents are referred to specific UCOM ZIP codes for the Arlington, Beaches North side and Westside areas of town.		

Family Support Services of North Florida - Strengthening, Ties and Empowering Parents (STEPS)	Contact Name	Phone/ E-mail	Address
	Jennifer Behnam	(904) 421-5809	4057 Carmichael Avenue, Suite 101, Jacksonville, FL 32207
Services Provided	Assessments, referrals, prevention worker involvement, case management, in-home parenting, budgeting and behavior management strategies		
Eligibility Requirements	Referrals received by self referrals, contracted community providers and are available to all families in Duval and Nassau Counties.		

FINANCES / BUDGETING

Girls Inc. of Jacksonville	Contact Name	Phone/ E-mail	Address
	Laura Lasko Amy DeFullers Juanita Forman	(904) 731-9933 laskol@girlsincjax.org defullersa@girlsincjax.org formanj@girlsincjax.org	Administration 1627 Rogero Road Jacksonville FL 32211
Services Provided	Comprehensive age appropriate program for girls ages 6- 18: Girls Inc.® Dollars, \$ense and Me ages 6-8, Girls Inc.® She's on the Money ages 9-11, Girls Inc.® Equal Earner/Savvy Spender ages 12-14, Girls Inc.® Future and Options ages 15-18. Comprehensive workshops for parents based on need.		
Eligibility Requirements	Girls only. Membership/ Program fee: \$20 a year at community-based sites and all camps. Summer programs fees vary by site and based on ability to pay. Transportation fees vary by site. Outreach program fees vary. All programs are age appropriate and broken into age ranges, i.e. 6-8, 9-11, 12-14, 15- 18. Some scholarships available to those who qualify.		

Duval County Extension	Contact Name	Phone/ E-mail	Address
	Anita McKinney	mckinney@coj.net (904) 387-8850	1010 N McDuff Ave Jacksonville, FL 32254
Services Provided	Personal financial education classes and publications for youth and adults, including Money Smart series, Get Checking, Building Your Financial Future, Re-Build Your Credit, Fiscally Fit Lunch and Learn programs, Power Pay computerized debt reduction program, Dollar Decisions, Raising A Money-Smart Kid, High School Financial Planning Program, Teen On My Own Financial Simulation		
Eligibility Requirements	None – most classes are free. However, some classes for the general public have a small materials fee. Classes can be scheduled at your site.		

FINANCES / BUDGETING

Behavior and Human Services Emergency Assistance Program	Contact Name	Phone/ E-mail	Address
	Appointment Line for Rent and Utility help	(904) 858-2994 Call Hotline @ (904) 858-2817 for court ordered evictions and JEA cut offs only	3886 Boulevard Center Drive, STE 101 Jacksonville, FL 322
Services Provided	Financial assistance for rent and utility Court ordered eviction notice or JEA cut off electricity call Emergency Assistance Hotline @ (904) 858-2817 and leave a message.		
Eligibility Requirements	Appointment Line hours 9:30 a.m. to 5:00 p.m.		

HOUSING / HOMELESS ISSUES

City Rescue Mission	Contact Name	Phone/ E-mail	Address
	Jaime Davis (Women) Kenny Mills (Men)	(904) 387-4357 X4247 (Women) X4422 (Men)	426 S. McDuff Ave. Jacksonville, Florida 32254
Services Provided	Temporary Emergency Shelter for small families		
Eligibility Requirements	Homeless, fewer than four people in family.		

THORMINC,INC	Contact Name	Phone/ E-mail	Address
	Cassandra Bush	(904) 696-7576 thorminhouse@netzero.com	West 19 th Street Jacksonville, Fl. 32206
Services Provided	Affordable housing for single women with children, mentorship program, clothes closet, and food items		
Eligibility Requirements	Must be homeless, have ability to secure employment, be willing to participate in housing mentoring program projects and maintain housing.		

HOUSING / HOMELESS ISSUES

Healthy Families	Contact Name	Phone/ E-mail	Address
	Janice Ancrum Nicole Bryant	(904) 350-9949 (904) 354-6681 ext.376 (904) 786-6886	325 E. Duval St. Jacksonville, FL 32202
Service Provided	Housing for homeless families, single women, and single women with children boys up to age 8yrs. After school programs at 8 locations. Contact Ms. Sacrum for the location near you. Healthy families program 13 ZIP codes serviced provide parenting skills and visit with pregnant parent once a month supplying them with what they need to have healthy baby s skills to take care of the baby.(924-1740)		
Eligibility Requirements	Housing is based on the income and camps have small fee. Other services provided are at no charge. There are several sites where housing may be obtained.		

The Jewish Family and Community Services	Contact Name	Phone/ E-mail	Address
	Colleen Rodriquez	(904) 448-1933	6261 Dupont Station Court, E Jacksonville, Fl. 32217
Services Provided	Emergency financial assistance, food pantry, adoption services, foster care and protective supervision, therapeutic programs (i.e. counseling and workshops), critical services for elderly, and career development services.		
Eligibility Requirements	Medicaid accepted; sliding scale fee, although no one will be turned away due an inability to pay. You will need to make an appointment by calling 448-1933 at 9 a.m. on Mondays for utilities and Wednesdays for deposits. The food pantry is open Tuesday and Thursday 1 p.m. to 3 p.m. Walk-ins only for food pantry. You will need picture ID and SS card for all members of your household. You are eligible to receive food three times in a 12-month period. For info on adoption dial 448-1933 and press #4 when you hear the recording for the adoption intake line.		

HOUSING / HOMELESS ISSUES

Family Promise @ First United Methodist Church	Contact Name	Phone/ E-mail	Address
	Rebecca Bailey Case Manager	(904) 354-1818	225 East Duval Street Jacksonville, FL 32202

Services Provided Assist with housing up to 14 families.

Eligibility Requirements Families are interviewed and must have background check.

I.M. Sulzbacher Center for the Homeless	Contact Name	Phone/ E-mail	Address
	Front Desk	(904) 394-1356	611 E. Adams Street Jacksonville, FL 32202

Services Provided 128 beds for adults (male & female) with children. Residents are assigned a case manager who assists with linking them to community resources.

Eligibility Requirements Sign-up is at 5:00 a.m. First come, first served. Must check back at 1 p.m. for bed availability. Residents are re-assessed for housing eligibility every 30 days.

Salvation Army Red Shield Lodge	Contact Name	Phone/ E-mail	Address
	Paul Stasi 904-301-4780 or 904-545-3460	(904) 356-8641 Main Number	900 West Adams St. Jacksonville, FL 32202

Services Provided 10 females/51 family beds – 11 families can be accommodated.

Eligibility Requirements Check-in times 3 p.m. Monday – Saturday; Check-in @ 4 p.m. on Sundays. Single women need picture I.D.

HOUSING / HOMELESS ISSUES

Community Connections	Contact Name	Phone/ E-mail	Address
	Agency Representative	(904) 350-9949 (904) 354-6681	325 East Duval Street
Services Provided	Provides housing and support services to individuals and families for up to 24 months. During that time, residents work with case managers and counselors to help them improve financial and emotional self-sufficiency. In addition, job training services help residents secure jobs and ultimately find permanent housing. Three locations provide help to the homeless.		
Eligibility Requirements	Call for additional information.		

Jacksonville Housing Authority	Contact Name	Phone/ E-mail	Address
	Housing Representative	(904) 630-3810	1300 Broad Street Jacksonville, FL 32206
Services Provided	Housing Assistance Division – provides financial assistance with rental payments. Public Housing – provides safe and sanitary housing units for low to moderate income families.		
Eligibility Requirements	See Federal Poverty Income Guidelines in the back of this guide.		

HabiJax	Contact Name	Phone/ E-mail	Address
	Iris Moody	(904) 798-4529	2404 Hubbard Street Jacksonville, FL 32206
Services Provided	Prescreening for homeownership done by telephone.		
Eligibility Requirements	HabiJax follows HUD guidelines for medium income for 30 – 60% of the area. Applicants must have need for home; ability to afford home; and willing to partner with HabiJax to build home.		

HOUSING / HOMELESS ISSUES

Trinity Rescue Mission - Women's & Children's/Men's Shelter	Contact Name	Phone/ E-mail	Address
	Velma Ross (Women)	(904) 355-1205	622 West Union St. Jacksonville, FL 32202
	Sam Clay (Men)		

Services Provided 50 beds available for women and children/men. Three-month program moves client from the shelter to transitional housing.

Eligibility Requirements No overnight guests accepted. Adult male family members are required to stay at the men's shelter.

INCARCERATION / RE-ENTRY PROGRAMS

Operation New Hope	Contact Name	Phone/ E-mail	Address
	Mr. Kevin T. Gay	(904) 354-4673	1830 N. Main Street Jacksonville, FL 32206

Services Provided Ready4work is an offender re-entry workforce development program which mobilizes local coalitions to work together for sustainable offender reintegration, and to improve outcomes for offenders and the communities in which they live.

Eligibility Requirements Arrange to pay applicable fines, restitution or child support assessments. Participate in life coaching program for one year. Must be 18 - 45 years old. Be willing to complete a 2-3- week career development training course. Be willing to be case-managed for one year. Be willing to receive job support services and follow-up services for one year. Recent charge/arrest within last year (non-violent/non-sexual offense). Bring ID, Social Security card, and background check. Pass random drug test. Bring copy of high school diploma/GED or TABE results.

INCARCERATION / RE-ENTRY PROGRAMS

United Congregations for Communities & Youth	Contact Name	Phone/ E-mail	Address
	Dr. Regina Young	(904) 354-8229 Uccy578@bellsouth.net	P.O .Box 350758 Jacksonville, Florida 32235 or 1061 Line Street Jacksonville, Florida 32209
Services Provided	Positive Youth Development, family preservation services, Men/ Women empowerment and self-sufficiency and community advocacy.		
Eligibility Requirements	Families or individuals with low to middle-income living in the Urban Core.		

JOB OPPORTUNITIES / PREPARATION

Work Source Business Services	Contact Name	Phone/ E-mail	Address
		(904) 798-9229	215 N. Market St Ste 340
		(904) 924-1710	5000 Norwood Ave, Ste 2
		(904) 997-3100	6800 South point Pkwy Ste 950
		(904) 646-2267	11901 Beach Blvd, room U-106
		(904) 766-6664	4501 Capper Rd, room E-150
		(904) 381-3631	3939 Roosevelt Blvd B-100N
		(904) 633-8481	101 W State St room A-1020
	(904) 997-3131	9911 Old Bay Meadows D2420	
Services Provided	Free use of computers, copiers, phones, faxes and other career resources. Internet access to jobs. Job referral and placement. Workshops on how to get and keep a job. Information on the fastest growing jobs and wages. Referral to training and other community services. Access to Unemployment Insurance. Translation services.		
Eligibility Requirements	None. Open to the public.		

JOB OPPORTUNITIES / PREPARATION

**Epilepsy
Foundation**

Contact Name	Phone/ E-mail	Address
	(904) 731-3752	5209 San Jose Blvd Jacksonville, FL

Services Provided

The Epilepsy Foundation of Florida provides employment services that include outreach, recruitment and education, intake and orientation, pre-employment training through participatory job- seeking skills training workshops and job seeker training manuals, pre-employment support in a job club format, as well as individual assistance, job development and job placement

**Eligibility
Requirements**

Must be a Florida resident. Diagnosis of Epilepsy or referred due to seizure activity.

Job Junction

Contact Name	Phone/ E-mail	Address
	(904) 354-9180	333 East Monroe Street
	(904) 241-9393	1036 Beach Blvd
	(904) 779-2894	6841 Blanding Blvd
	(904) 367-1574	5711 Bowden

Services Provided

Hundreds of current job leads, soft skills workshops, instruction in the use of Microsoft Word and Excel, use of computers to prepare resumes, individual career counseling, on-site interviews with employers, career fairs, access to Internet job postings, phone/fax/copy center for communication with employers, Hello Line: telephone line reserved for participants without telephones to enable employers to contact them for pre-employment purposes.

**Eligibility
Requirements**

Walk-in career center providing a positive and support environment; where anyone looking for work may access resources and learn skills to conduct an independent job search at no charge.

JOB OPPORTUNITIES / PREPARATION

Eastside Resource Center	Contact Name	Phone/ E-mail	Address
	Lula Brown	(904) 884-6470	1104 East First Street
	Louise Cruse	(904) 854-6770	Jacksonville, FL 32206
	Sarah Cain		
	Nathaniel Washington		
	Lillie Caldwell		

Services Provided Direct and connect families to services or resources based upon need. Families can apply, reapply and report changes to C.Y.F. Access job search, resume' writing, homework assistance, parent and family workshops. Teen job training skills, girls' connection workshops, community rooms available for meetings and workshops. Supportive and safe place for children and families.

Eligibility Requirements Live in ZIP code 32206 area and need services.

United Congregations for Communities & Youth	Contact Name	Phone/ E-mail	Address
	Dr. Regina Young	(904) 354-8229 Uccy578@bellsouth.net	P.O. Box 350758 Jacksonville, Florida 32235 or 1061 Line Street Jacksonville, Florida 32209

Services Provided Positive Youth Development, family preservation services, Men/ Women empowerment and self-sufficiency and community advocacy

Eligibility Requirements Families or individuals with low to middle-income living in the Urban Core.

JOB OPPORTUNITIES / PREPARATION

Challenge Program for Displaced Homemakers (FSCJ)	Contact Name	Phone/ E-mail	Address
	Harriet Courtney	(904) 256-6982 hcourtesy@FSCJ.edu	FSCJ 11901 Beach Blvd Jacksonville, FL 32246
Services Provided	Provide support and resources needed to assist displaced homemakers as they go through an important transitional time. Our free three-week class provides information needed to launch a successful job search, discover and focus on strengths while helping to improve self-esteem. Job Club is a weekly support group meeting for active job seekers. Through a grant we are able to offer two basic computer classes: Intro to Keyboarding and Intro to Windows. Participants who cannot attend the three-week class may choose to receive individual services including resume writing, interviewing skills or personal counseling. On-going support services are offered to our participants until they successfully meet the goals they have set.		
Eligibility Requirements	Qualified participants are over the age of 35, have been dependent on the income of another family member, but now find themselves without that support and in need of employment. Some participants may be employed but underemployed.		

MARRIAGE / PRE- MARITAL SERVICES

Duval County Health Department Behavioral Health Services	Contact Name	Phone/ E-mail	Address
	Donna Buchanan, LCSW or Susan Odom	(904) 253-1022 or (904) 253-2708	515 W. 6 th Street, Jacksonville, FL 32206
Services Provided	Individual, family, couples, group counseling services are provided by licensed and master level behavioral health professionals. Psychiatrists are available for consultation and medication management for children and adults.		
Eligibility Requirements	Clients of the Duval County Health Department and those that have Medicaid. Serve age six to adulthood.		

MARRIAGE / PRE-MARITAL SERVICES

Network for Strengthening Families

Contact Name	Phone/ E-mail	Address
Robyn Cenizal	(904) 630-6481	Jacksonville Children's Commission 1095 A. Philip Randolph Blvd. Jacksonville, FL 32206

Services Provided

8 Habits of Successful Marriage - This workshop focuses specifically on the married couple's relationship as the foundation of the family. Participants learn the *7 Habits* using an inside-out approach to create positive relationships. They progress to learning as a couple, changing from "me" to "we" thinking. The workshop is fun, interactive and full of practical tips and ideas designed to take your marriage from good to great!

7 Habits of Successful Families in Jacksonville workshops provide an interactive learning experience that promotes introspection and personal empowerment. Use of The 7 Habits® of Successful Families in Jacksonville allows families to succeed by:

- Learning positive habits
- Focusing on what you can control
- Setting goals that can be accomplished
- Deciding what's important/what's not

Workshops are free and available in convenient locations including schools, churches and community centers. Following the workshop, families may select to access additional resources provided through Network partners.

Eligibility Requirements

This program is open to all Duval County residents. Teens over age 13 may also participate in *7Habits*.

MARRIAGE / PRE- MARITAL SERVICES

The Onesimus Connection, Inc.	Contact Name	Phone/ E-mail	Address
	Bill Nichols, MRACC, BCCC	(904) 382-1902	4043 Baymeadows Rd, Suite B, Jacksonville, FL 32217

Services Provided

Areas of Counseling:

- Anger Management
- Power & Control Issues
- Alcohol & Drug Abuse
- Violence in the Workplace
- Sexual Addictions
- Nontraditional Addictions
- Discovering Self Worth
- Domestic Violence
- Codependency
- Loss & Grief
- Relapse Prevention
- Various Men’s Issues
- DISC Personality Profile Assessments

Avenues of Ministry:

- Individual Counseling
- Couples Counseling
- Group Therapy
- Support Groups
- Workshops & Retreats
- Speaking Engagements
- Training Sessions

Eligibility Requirements

Fees for individual sessions are based on a sliding scale according to income and household size. We do not accept insurance; therefore we make every effort to provide competent, quality, professional counseling at a cost everyone can afford. We do accept cash, money order, check and major credit cards.

PROJECT S.O.S. Strengthens Relationships	Contact Name	Phone/ E-mail	Address
	Alia Locke, Director	(904) 997-6055 whyknot@projectsos.com	9550 Regency Square Blvd., Suite 808 Jacksonville, FL 32225

Services Provided

- Free relationship classes with a focus on communication skills, conflict resolution, stress reduction and much more
- Participants receive free baby items
- Childcare, food and other incentives

Eligibility Requirements

- 17 and older
- Must be pregnant or have an infant three months or younger
- Unmarried, but willing to participate as a couple

MARRIAGE / PRE- MARITAL COUNSELING

	Contact Name	Phone/ E-mail	Address
Duval County Extension Service	Stephanie Toelle, M.S., CFLE Title: Extension Agent	(904) 387-8855 stoelle@coj.net	1010 McDuff Ave. Jacksonville, FL 32254 http://solutionsforyourlife.com

Services Provided Educational programs on parenting children and preteens, family relationships, balancing home and work responsibilities, aging and care giving, premarital preparation, and childcare training.

Eligibility Requirements Residents of Duval County. Premarital preparation cost is Childcare training is \$5.00 with an additional \$10.00 annual fee for CEU's.

MENTAL HEALTH

	Contact Name	Phone/ E-mail	Address
Community Rehabilitation Center		(904) 358-1211	623 Beechwood St. Jacksonville, FL 32206

Services Provided Provide mental health, outpatient, day treatment and individual/group therapy, case management for individuals with mental health, substance abuse, co-occurrence disorders and HIV.

Eligibility Requirements Accept Medicaid, Medicare, and private pay.

MENTAL HEALTH

Arlington Family Resource Center Full Service Schools	Contact Name	Phone/ E-mail	Address
	Julie Besley Sandra Taylor	(904) 858-1955	8015 Parker School Road Jacksonville, FL 32211

Services Provided Provide mental and behavioral health services to students and anyone living in the community. Leveraged services include substance abuse counseling, domestic violence education, mentoring, community enrichment, tutoring, and referral services to meet basic family needs.

Eligibility Requirements Students enrolled in public schools in ZIP codes 32211 and 32277 and community members residing in these ZIP code areas.

Duval County Health Department Behavioral Health Services	Contact Name	Phone/ E-mail	Address
	Donna Buchanan, LCSW or Susan Odom	(904) 253-1022 or (904) 253-2708	515 W. 6 th Street, Jacksonville, FL 32206

Services Provided Individual, family, couples, group counseling services are provided by licensed and master level behavioral health professionals. Psychiatrists are available for consultation and medication management for children and adults.

Eligibility Requirements Clients of the Duval County Health Department and those that have Medicaid. Serve ages six to adulthood.

MENTAL HEALTH

Englewood Family Resource Center Full Service Schools	Contact Name	Phone/ E-mail	Address
	Deloris W. Brown Coordinator	delorisb@uwnefl.org (904) 730-6288 (904) 730-6289	4412 Barnes Road Jacksonville, FL 32207
Services Provided	Case management, individual/family counseling, substance abuse counseling, medical/health services, assistance for ESOL students and families, behavioral support, crisis counseling.		
Eligibility Requirements	Serving ZIP codes 32207- 32216		

Koinonia Dynamis Inc. (KDI)	Contact Name	Phone/ E-mail	Address
	Addris Vinson, LMHC, CRC, CEO	(904) 354-6005 (office) (904) 536-4371 (cell) koinoniadynamis@yahoo.com or addrisvinson@yahoo.com	1734 Hiram St. Jax., FL 32209 (behind EWC)
Services Provided	Mental health services, behavioral health. Targeted case management for children and adults with adult vocational and parenting skills.		
Eligibility Requirements	Applicants must be at-risk families who are Medicaid eligible and can meet federal low-income guidelines. Private insurance is also accepted.		

United Congregations for Communities & Youth	Contact Name	Phone/ E-mail	Address
	Dr. Regina Young	(904) 354-8229 Uccy578@bellsouth.net	P.O. Box 350758 Jacksonville, Florida 32235 or 1061 Line Street Jacksonville, Florida 32209
Services Provided	Positive Youth Development, family preservation services, Men/ Women empowerment and self-sufficiency and community advocacy.		
Eligibility Requirements	Families or individuals with low to middle income living in the Urban Core.		

MENTAL HEALTH

Women’s Center of Jacksonville	Contact Name	Phone/ E-mail	Address/ Website
	Center Representative	(904) 722-3000	5644 Colcord Avenue Jacksonville, FL 32211 www.womenscenterofjax.org

Services Provided Psychotherapy groups, guided by a counselor, help women who are struggling with special issues. Women come together to gain a deeper understanding about themselves as they connect with each other in a supportive environment.

Eligibility Requirements Fees for counseling services are offered on a sliding-scale basis.

The Onesimus Connection, Inc.	Contact Name	Phone/ E-mail	Address
	Bill Nichols, MRACC, BCCC	(904) 382-1902	4043 Baymeadows Rd, Suite B, Jacksonville, FL 32217

Services Provided	Areas of Counseling:	Avenues of Ministry:
	<ul style="list-style-type: none"> • Anger Management • Power & Control Issues • Alcohol & Drug Abuse • Violence in the Workplace • Sexual Addictions • Nontraditional Addictions • Discovering Self Worth • Domestic Violence • Codependency • Loss & Grief • Relapse Prevention • Various Men’s Issues • DISC Personality Profile Assessments 	<ul style="list-style-type: none"> • Individual Counseling • Couples Counseling • Group Therapy • Support Groups • Workshops & Retreats • Speaking Engagements • Training Sessions

Eligibility Requirements Fees for individual sessions are based on a sliding scale according to income and household size. We do not accept insurance; therefore we make every effort to provide competent, quality, professional counseling at a cost everyone can afford. We do accept cash, money order, check and major credit cards.

MENTAL HEALTH

	Contact Name	Phone/ E-mail	Address
River Point Behavioral Health Hospital	Admissions Department	(904) 724-9202	6300 Beach Blvd. Jax. FL. 32216
Services Provided	Private treatment facility that specializes in quality behavioral health services. Ages 12 – 75+ / male and female. Inpatient and outpatient services treating substance abuse, addictions and mental health issues.		
Eligibility Requirements	Most Insurance accepted, including Medicare and some Medicaid HMO's.		
<hr/>			
	Contact Name	Phone/ E-mail	Address
Empowerment Resources Inc.	Elexia Coleman-Moss	(904) 268-8287 elexia@empoweringenqfamilies.org	3832-010 Baymeadows Rd. #348 Jacksonville, FL 32217
Services Provided	The organization is dedicated to the empowerment of youth and their families. Empowerment Resources Inc. currently offers the following services; <ul style="list-style-type: none"> - Journey Into Womanhood program, a leadership development rites of passage program for girls age 9 -17 - life-skills workshops for male and female teens (topics such as leadership 101, conflict resolution, anger management, self-esteem) - parenting seminars and coaching and mini retreats! 		
Eligibility Requirements	None		

MENTAL HEALTH

	Contact Name	Phone/ E-mail	Address
Koinonia Dynamis Inc. (KDI)	Addriss Vinson, LMHC, CRC, CEO	(904) 354-6005 (office) (904) 536-4371 (cell) koinoniadynamis@yahoo.com or addrissvinson@yahoo.com	1734 Hiram St. Jax., FL 32209 (behind EWC)
Services Provided	Mental health services, behavioral health. Targeted case management for children and adults with adult vocational skills training and parenting skills.		
Eligibility Requirements	Applicants must be at-risk families who are Medicaid eligible and can meet federal low-income guidelines. Private insurance is also accepted.		

	Contact Name	Phone/ E-mail	Address
United Congregations for Communities & Youth	Dr. Regina Young	(904) 354-8229 Uccy578@bellsouth.net	PO. Box 350758 Jacksonville, Florida 32235 or 1061 Line Street Jacksonville, Florida 32209
Services Provided	Positive Youth Development, family preservation services, Men/ Women empowerment and self -sufficiency and community advocacy.		
Eligibility Requirements	Families or individuals with low to middle income living in the Urban Core.		

MENTORING

Big Brothers Big Sisters Northeast Florida	Contact Name	Phone/ E-mail	Address
	Joe Chimelewski, Vice President, Partnerships	(904) 727-9797 ext251 jchimelewski@bbbsnefl.org	3100 University Blvd. South Suite 120 Jacksonville, FL 32216
	Intake & Enrollment Department	(904) 727-9797 ext227 jwenzel@bbbsnefl.org	
Services Provided	One-to-One mentoring between an adult and child. BBBSNEFL's mission is to help children reach their potential through professionally supported, one-to-one relationships with measurable impact.		
Eligibility Requirements	Any child that wants a caring adult in his/her life. Unfortunately, our volunteers are not trained to provide services to children with special needs.		

Jacksonville Children's Commission	Contact Name	Phone/ E-mail	Address
	Keri Corey	(904) 630-7265	1095 A. Philip Randolph Blvd. Jacksonville, FL. 32206
Services Provided	<p>The Mentor Training course is a comprehensive and interactive three-hour training class that prepares volunteers for the mentoring experience by giving volunteers the skills, knowledge and confidence needed to be great mentors. This training is designed to help to ensure mentors have a successful volunteer experience.</p> <p>Volunteers <u>must</u> undergo a thorough background screening with live-scan fingerprinting.</p> <p>All training classes will be held at the Jacksonville Children's Commission, 1095 A. Philip Randolph Blvd., Jacksonville, FL 32206</p> <p>For more information on programs and services, visit www.jaxkids.net .</p>		
Eligibility Requirements	Must be at least 18 and able to pass an FDLE Level II background screening.		

PARENTING CLASSES/SERVICES

Healthy Start	Contact Name	Phone/ E-mail	Address
	Healthy Start Administrative Assistant	(904) 253-1390	515 West 6 th St. Jacksonville, FL 32206
Services Provided	Emotional support and counseling, case management, home visits, childbirth education, information and referrals, substance abuse counseling, breastfeeding support, family planning, smoking cessation, healthy eating/ nutrition, immunization, child safety, and parenting materials.		
Eligibility Requirements	Healthy Start is a voluntary and free program available to all families in the community wanting to deliver and care for a healthy baby. Any pregnant woman who lives in Duval County can receive services. Also, any child from birth to age three who lives in Duval County is eligible.		

Network for Strengthening Families	Contact Name	Phone/ E-mail	Address
	Robyn Cenizal	(904) 630-6481	Jacksonville Children's Commission 1095 A. Philip Randolph Blvd. Jacksonville, FL 32206
Services Provided	<p>Dr. Stephen Covey's "7 Habits of Effective Families" has been customized exclusively for Jacksonville. 7 Habits of Successful Families in Jacksonville workshops provide an interactive learning experience that promotes introspection and personal empowerment. Use of The 7 Habits® of Successful Families in Jacksonville allows families to succeed by:</p> <ul style="list-style-type: none"> • Learning positive habits • Focusing on what you can control • Setting goals that can be accomplished • Deciding what's important/what's not <p>Workshops are free and available in convenient locations including schools, churches and community centers. Following the workshop, families may select to access additional resources provided through Network Partners.</p>		
Eligibility Requirements	This program is open to all Duval County residents 13 and older.		

PARENTING CLASSES/SERVICES

Project Reach Foundation	Contact Name	Phone	Address
	Reginald L. Brown	(904) 721-0042	projectreachfoundation@yahoo.com
Services Provided	Family workshops and tutoring/homework assistance.		
Eligibility Requirements	None		

Children's Home Society of Florida	Contact Name	Phone/ E-mail	Address
		(904) 493-7749	Riverside Presbyterian Church 849 Park Street Jacksonville, FL 32204

Services Provided *This 8-week class discusses topics related to infants such as nutrition, development, touch, stimulation, and behavior management.
 *This 8-week class discusses topics for parents of children ages 2 to 12, such as Family Rules, Praise, Discipline, Rewards, Choices & Consequences, Communication, Ignoring Irritating Behavior, Drinking & Parenting Don't Mix, Personal Power, Why Parents Spank, Advocating for Your Child in School, and How to Protect your Child From Sexual Abuse.

Eligibility Requirements All classes have a \$30 fee per individual or \$50 per family.

Duval County Extension Service	Contact Name	Phone/ E-mail	Address
	Stephanie Toelle, M.S., CFLE Title: Extension Agent	(904) 387-8855 stoelle@coj.net	1010 McDuff Ave. Jacksonville, FL 32254 http://solutionsforyourlife.com
Services Provided	Educational programs on parenting children and preteens, family relationships, balancing home and work responsibilities, aging and care giving, premarital preparation, and childcare training.		
Eligibility Requirements	Residents of Duval County. Premarital preparation cost is free Childcare training is \$5.00 with an additional \$10.00 annual fee for CEU's.		

PARENTING CLASSES/SERVICES

Girls Incorporated	Contact Name	Phone/ E-mail	Address
	Juanita Forman	(904) 731-9933 formanj@girlsincjax.org	1627 Rogero Road Jax, FL 32211

Services Provided

Outreach, age appropriate programming (**girls only**) in Economic Literacy, Media Literacy, Action for Safety, Preventing Adolescent Pregnancy, Life Lessons Sessions, Puberty & Hygiene, Mother-Daughter workshops for businesses, organizations, churches, schools, after school programs and summer camps. Day, evening and Saturday.

Eligibility Requirements

Group of 10 or more. \$10.00 per girl for program expenses.

Duval County Health Department APPP / Family Planning Education Services	Contact Name	Phone/ E-mail	Address
	Jameela A. Afi-Leigh Program Director	(904) 253-2260	Jameela_AfiLeigh@doh.state.fl.us
	Brandi Williamson Teen Males Health Hour Program	(904) 253-1164	Brandi_Williamson@doh.state.fl.us
	Gloria McNair It's A Family Affair Program	(904) 253-1172	Gloria_McNair@doh.state.fl.us
	Rod Brown Health Educator and Trainer, Teen Males Health Hour Program	(904) 253-2899	Rodney_Brown@doh.state.fl.us

Services Provided

Teen Health / Teen Sexuality Education workshops and classes. Teaching parents how to talk with their teens about sex and prevention of Sexually Transmitted Infections. HIV Training and Education / AIDS Awareness- (geared toward young adults / college students. All are community-based sessions.

Eligibility Requirements

None

PARENTING CLASSES/SERVICES

	Contact Name	Phone/ E-mail	Address
Koinonia Dynamis Inc. (KDI)	Addris Vinson, LMHC, CRC, CEO	(904) 354-6005 (office) (904) 536-4371 (cell) koinoniadynamis@yahoo.com or addrisvinson@yahoo.com	1734 Hiram St. Jax., FL 32209 (behind EWC)
Services Provided	Mental health services, behavioral health. Targeted case management for children and adults with adult vocational skills training and parenting skills.		
Eligibility Requirements	Applicants must be at-risk families who are Medicaid eligible and can meet federal low income guidelines. Private insurance is also accepted.		
<hr/>			
	Contact Name	Phone/ E-mail	Address
Family Support Services of North Florida - Strengthening, Ties and Empowering Parents (STEPS)	Jennifer Behnam	(904) 421-5809	4057 Carmichael Avenue, Suite 101, Jacksonville, FL 32207
Services Provided	Assessments, referrals, prevention worker involvement, case management, in-home parenting, budgeting and behavior management strategies.		
Eligibility Requirements	Referrals received by self referrals, contracted community providers. Available to all families in Duval and Nassau counties.		

PARENTING CLASSES/SERVICES

United Congregations for Communities & Youth	Contact Name	Phone/ E-mail	Address
	Dr. Regina Young	(904) 354-8229 Uccy578@bellsouth.net	P.O. Box 350758 Jacksonville, FL 32235 or 1061 Line Street Jacksonville, FL 32209
Services Provided	Positive Youth Development, family preservation services, Men/Women empowerment and self-sufficiency and community advocacy		
Eligibility Requirements	Families or individuals with low to middle income living in the Urban Core.		

Title I Parent Resource Center	Contact Name	Phone/ E-mail	Address
	Debra J. Keels	(904) 630-6728 or (904) 630-6729 keels@duvalschools.org	S.P. Livingston Elem. 1128 Barber Street Jax, FL 32209
Services Provided	Parents workshops/trainings, academic support for students and parents, grade-appropriate academic safety net packets, FCAT student packets and parents' informational materials. Lending library of hand-held games, books, tapes, videos, and CDs.		
Eligibility Requirements	Parents of students in Title I schools.		

Empowerment Resources Inc.	Contact Name	Phone/ E-mail	Address
	Elexia Coleman-Moss	(904) 268-8287 elexia@empoweringfamilies.org	3832-010 Baymeadows Rd. #348 Jacksonville, FL 32217
Services Provided	The organization is dedicated to the empowerment of youth and their families. Empowerment Resources Inc. currently offers the following services: Journey Into Womanhood program, a leadership development rites of passage program for girls age 9-17; life-skills workshops for male and female teens (topics such as leadership 101, conflict resolution, anger management, self-esteem); parenting seminars and coaching and mini retreats!		
Eligibility Requirements	None		

PARENTING CLASSES/SERVICES

Girls Inc. of Jacksonville	Contact Name	Phone/ E-mail	Address
	Laura Lasko Amy DeFullers Juanita Forman	(904) 731-9933 laskol@girlsincjax.org defullersa@girlsincjax.org formanj@girlsincjax.org	Administration 1627 Rogero Road Jacksonville FL 32211

Services Provided

Comprehensive classes can be conducted based on the needs of the parents: finances/ budgeting, stress management, communication, issues facing girls today, substance abuse prevention, and pregnancy prevention.

Eligibility Requirements

Girls only.
Membership/ Program fee: \$20 a year at community-based sites and all camps.
Summer program fees vary by site and are based on ability to pay.
Transportation fees vary by site.
Outreach program fees vary.
All programs are age-appropriate and broken into age ranges, i.e. 6-8, 9-11, 12-14, 15- 18.
Some Scholarships available to those who qualify.

SUBSTANCE ABUSE PREVENTION/TREATMENT

Gateway Community Services	Contact Name	Phone/ E-mail	Address
	Gateway Connect Counselor	(877) 389-9966	555 Stockton St. Jacksonville, FL 32204

Services Provided

Gateway Community Services is a non-profit organization which was founded to treat alcoholism in the community. Gateway now treats many forms of addiction including crack, cocaine, and many other drugs. Gateway also assists individuals and their families in the community in treatment and recovery from alcohol and substance abuse.

Eligibility Requirements

Individuals served on sliding fee scale; No free services. Accept Medicaid, Medicare, and private pay. Must have assessment completed to determine referral to outpatient or residential services.

SUBSTANCE ABUSE PREVENTION/TREATMENT

	Contact Name	Phone/ E-mail	Address
River Region Human Services		(904) 899-6300	2055 Reyko Rd, #101 Administrative 390 Park St Clinical Services

Services Provided

Pre-vocational group, anger management group, parenting skills group, pregnancy case management from prenatal to postpartum, specialized / individualized treatment, half-way house services, individual counseling, 24hr residential treatment, recovery training, group therapy, dual diagnosis, HIV services/TB testing, assessment.

Eligibility Requirements

Admission criteria: abusing or dependent on drugs and/or alcohol, 18 and older, not actively psychotic, Not experiencing a medical emergency, not actively violent. The first step to being admitted to any treatment services component is an initial assessment. This assessment uses American Society of Addiction Medicine criteria to determine what level of care would most benefit the client. After being placed in the appropriate level of care, the client along with the counselor will design an initial treatment plan, and then the client will be assigned to a primary counselor for an individualized treatment plan.

	Contact Name	Phone/ E-mail	Address
The Onesimus Connection, Inc.	Bill Nichols, MRACC, BCCC	(904) 382-1902	4043 Baymeadows Rd, Suite B, Jacksonville, FL 32217

Services Provided

Areas of Counseling:

- Anger Management
- Power & Control Issues
- Alcohol & Drug Abuse
- Violence in the Workplace
- Sexual Addictions
- Nontraditional Addictions
- Discovering Self Worth
- Domestic Violence
- Codependency
- Loss & Grief
- Relapse Prevention
- Various Men's Issues
- DISC Personality Profile Assessments

Avenues of Ministry:

- Individual Counseling
- Couples Counseling
- Group Therapy
- Support Groups
- Workshops & Retreats
- Speaking Engagements
- Training Sessions

Eligibility Requirements

Fees for individual sessions are based on a sliding scale according to income and household size. We do not accept insurance; therefore we make every effort to provide competent, quality, professional counseling at a cost everyone can afford. We do accept cash, money order, check and major credit cards.

SUBSTANCE ABUSE PREVENTION/TREATMENT

City Rescue Mission	Contact Name	Phone/ E-mail	Address
	Jaime Davis (Women) Kenny Mills (Men)	(904) 387-4357 X4247 (Women) X 4422 (Men)	426 S. McDuff Ave. Jacksonville, Florida 32254
Services Provided	Drug treatment, temporary shelter with education.		
Eligibility Requirements	Intake for persons with substance abuse problems seeking shelter and treatment for their addiction.		

Girls Inc. of Jacksonville	Contact Name	Phone/ E-mail	Address
	Laura Lasko Amy DeFullers Juanita Forman	(904) 731-9933 laskol@girlsincjax.org defullersa@girlsincjax.org formanj@girlsincjax.org	Administration 1627 Rogero Road Jacksonville FL 32211

<u>Substance Abuse Prevention/ Treatment</u>	
Services Provided	Comprehensive program, Girls Inc.® Friendly PEERsuasion for ages 12-14 that emphasizes the importance of abstaining from substance use, i.e., alcohol, tobacco, over-the counter drugs, illegal drugs, supplements. Teaches girls how to deal with stress, peer pressure, provides information on open communication and leadership skills. Comprehensive workshops for parents based on need.
Eligibility Requirements	Girls only; Membership/ Program fee: \$20 a year at community-based sites and all camps. Summer programs fees vary by site and based on ability to pay. Transportation fees vary by site. Outreach program fees vary. All programs are age appropriate and broken into age ranges, i.e. 6-8, 9-11, 12-14, 15- 18. Some scholarships available to those who qualify.

SUBSTANCE ABUSE PREVENTION/TREATMENT

Catholic Charities Bureau	Contact Name	Phone/ E-mail	Address
	Marie Weber	(904) 354-4846 ext. 230	134 East Church St #2 Jacksonville, FL 32202
Services Provided	Provides services to those who are suffering from the use or abuse of alcohol or other drug as well as their families, and hold a State of Florida Department of Health and Rehabilitative Services License for Nonresidential Program, Education and Information Services and Community-Based Intervention Services. Provides information, intervention, prevention, education, counseling, and a Master's-level therapist.		
Eligibility Requirements	Services are available on a sliding fee scale, but do not turn away clients for inability to pay. Must be 18 and older.		

Greater Springfield Family Resource	Contact Name	Phone/ E-mail	Address
	Felicia Simmons	(904) 359-6250 Feliciasimmons@uwnfl.org Center	3816 Main St. Jacksonville, FL. 32206
Services Provided	<ul style="list-style-type: none"> • Behavioral help for children • Individual/family counseling • Mentoring • Parenting help • After-school tutoring • Case Management • Medical/health services • After-school activities 		
Eligibility Requirements	Serving families residing in ZIP codes 32206 and 32208.		

SUBSTANCE ABUSE PREVENTION/TREATMENT

Englewood Family Resource Center Full Service Schools	Contact Name	Phone/ E-mail	Address
	Deloris W. Brown Coordinator	delorisb@uwnefl.org (904) 730-6288 (904) 730-6289	4412 Barnes Road Jacksonville, FL 32207
Services Provided	Case management, individual/family counseling, substance abuse counseling, medical/health services, assistance for ESOL students and families, behavioral support, crisis counseling.		
Eligibility Requirements	Serving ZIP codes 32207- 32216		

United Congregations for Communities & Youth	Contact Name	Phone/ E-mail	Address
	Dr. Regina Young	(904) 354-8229 Uccy578@bellsouth.net	P.O. Box 350758 Jacksonville, Florida 32235 or 1061 Line Street Jacksonville, Florida 32209
Services Provided	Positive Youth Development, family preservation services, Men/ Women empowerment and self-sufficiency and community advocacy.		
Eligibility Requirements	Families or individuals with low to middle income living in the Urban Core.		

SUBSTANCE ABUSE PREVENTION/TREATMENT

River Point Behavioral Health Hospital

Contact Name	Phone/ E-mail	Address
Admissions Department	(904) 724-9202	6300 Beach Blvd. Jax. FL. 32216

Services Provided

Private treatment facility that specializes in quality behavioral health services.
Inpatient and outpatient services treating substance abuse, addictions and mental health issues.

Eligibility Requirements

Age 12 – 75+ / male and female.
Most Insurance accepted, including Medicare and some Medicaid HMO's.

TEEN ISSUES

Duval County Health Department Behavioral Health Services

Contact Name	Phone/ E-mail	Address
Donna Buchanan, LCSW or Susan Odom	(904) 253-1022 or (904) 253-2708	515 W. 6 th Street, Jacksonville, FL 32206

Services Provided

Individual, family, couples, group counseling services are provided by licensed and master level behavioral health professionals. Psychiatrists are available for consultation and medication management for children and adults.

Eligibility Requirements

Clients of the Duval County Health Department and those that have Medicaid. Serves age six to adulthood.

TEEN ISSUES

Duval County Health Department APPP / Family Planning Education Services	Contact Name	Phone/ E-mail	Address
	Jameela A. Afi-Leigh, Program Director	(904) 253-2260	Jameela_AfiLeigh@doh.state.fl.us
	Brandi Williamson, Teen Males Health Hour Program	(904) 253-1164	Brandi_Williamson@doh.state.fl.us
	Gloria McNair It's A Family Affair Program	(904) 253-1172	Gloria_McNair@doh.state.fl.us
	Rod Brown Health Educator and Trainer, Teen Males Health Hour Program	(904) 253-2899	Rodney_Brown@doh.state.fl.us

Services Provided

Teen Health / Teen Sexuality Education workshops and classes.
Teaching parents how to talk with their teens about sex and prevention of Sexually Transmitted Infections.
HIV Training and Education / AIDS Awareness - geared toward young adults / college students. All are community-based sessions.

Eligibility Requirements

None

Empowerment Resources Inc.	Contact Name	Phone/ E-mail	Address
	Elexia Coleman-Moss	(904) 268-8287 elexia@empoweringfamilies.org	3832-010 Baymeadows Rd. #348 Jacksonville, FL 32217

Services Provided

The organization is dedicated to the empowerment of youth and their families. Empowerment Resources Inc. currently offers the following services; - Journey Into Womanhood program, a leadership development rites of passage program for girls age 9-17; life-skills workshops for male and female teens (topics such as leadership 101, conflict resolution, anger management, self-esteem); parenting seminars and coaching and mini retreats!

Eligibility Requirements

None

TEEN ISSUES

Project SOS	Contact Name	Phone/ E-mail	Address
	Crystal Saunders Program Manager Susan Dixon Project Coordinator	(904) 279-0870 www.projectsos.com	6850 Belfort Oaks PL. Jacksonville, Fl. 32216
Services Provided	Programs that empower teens, abstinence education training, educational resource material, individual speaker bureau, self esteem and self discipline.		
Eligibility Requirements	No eligibility; fees vary depending on services.		

Duval County Extension Service	Contact Name	Phone/ E-mail	Address
	Stephanie Toelle, M.S., CFLE Title: Extension Agent	(904) 387-8855 stoelle@coj.net	1010 McDuff Ave. Jacksonville, FL 32254 http://solutionsforyourlife.com
Services Provided	Educational programs on parenting children and preteens, family relationships, balancing home and work responsibilities, aging and care giving, premarital preparation, and childcare training.		
Eligibility Requirements	Residents of Duval County. Premarital preparation cost is free Childcare training is \$5.00 with an additional \$10.00 annual fee for CEU's.		

TEEN ISSUES

Arlington Family Resource Center Full Service Schools	Contact Name	Phone/ E-mail	Address
	Julie Besley Sandra Taylor	(904) 858-1955	8015 Parker School Road Jacksonville, FL 32211
Services Provided	Provision of mental and behavioral health services to students in school. Leveraged services include substance abuse counseling, domestic violence education, mentoring, community enrichment, tutoring, and referral services to meet basic family needs.		
Eligibility Requirements	Students enrolled in public schools in ZIP codes 32211 and 32277 and community members residing in these ZIP code areas.		

Greater Springfield Family Resource Center	Contact Name	Phone/ E-mail	Address
	Felicia Simmons	(904) 359-6250 Feliciasimmons@uwnefl.org	3816 Main St. Jacksonville, FL. 32206
Services Provided	<ul style="list-style-type: none"> • Behavioral help for children • Individual/family counseling • Mentoring • Parenting help • After-school tutoring • Case Management • Medical/health services • After-school activities 		
Eligibility Requirements	Serving families that reside in 32206 and 32208 ZIP codes.		

United Congregations for Communities & Youth	Contact Name	Phone/ E-mail	Address
	Dr. Regina Young	(904) 354-8229 Uccy578@bellsouth.net	P. O. Box 350758 Jacksonville, FL 32235 or 1061 Line Street Jacksonville, Florida 32209
Services Provided	Positive Youth Development, family preservation services, Men/ Women empowerment and self-sufficiency and community advocacy		
Eligibility Requirements	Families or individuals with low to middle income living in the Urban Core.		

TEEN ISSUES

Title I Parent Resource Center	Contact Name	Phone/ E-mail	Address
	Debra J. Keels	(904) 630-6728 or (904) 630-6729 keels@duvalschools.org	S.P. Livingston Elem 1128 Barber Street Jacksonville, FL 32209
Services Provided	Parents workshops/trainings, academic support for students and parents, grade appropriate academic safety net packets, FCAT student packets and parents informational materials. Lending library of hand-held games, books, tapes, videos, and CD's.		
Eligibility Requirements	Parents of students in Title I schools.		

Girls Inc. of Jacksonville	Contact Name	Phone/ E-mail	Address
	Laura Lasko Amy DeFullers Juanita Forman	(904) 731-9933 laskol@girlsincjax.org defullersa@girlsincjax.org formanj@girlsincjax.org	Administration 1627 Rogero Road Jacksonville FL 32211
Services Provided	Comprehensive programs, Girls Inc.® Preventing Adolescence Pregnancy, for ages 12-14 and 15-18 touches on: STD prevention, pregnancy prevention, has mother-daughter workshops: Girls Inc.® Growing Together, which focuses on age 12 - 14 and 15 -18 and their mothers/ significant female role model, which emphasize the importance of open communication. Also, substance abuse prevention, children's issues and finances and budgeting. Comprehensive workshops for parents based on need.		
Eligibility Requirements	Girls only. Membership/ Program fee: \$20 a year at community-based sites and all camps. Summer programs fees vary by site and based on ability to pay. Transportation fees vary by site. Outreach program fees vary. All programs are age appropriate and broken into age ranges, i.e. 6-8, 9-11, 12-14, 15- 18. Some scholarships available to those who qualify.		

TEEN ISSUES

Jacksonville Urban League	Contact Name	Phone/ E-mail	Address
	Glenderlyn Baxter, Youth Specialist	(904) 366-6483	903 W. Union Street, Jacksonville, FL 32209
Services Provided	Youth Crime Prevention / Black on Black Crime Prevention- Employability Skills, Leadership Training, Behavior Modification Skills, Male Responsibility Awareness, Teen Pregnancy Prevention, Female and Male Rites of Passage Activity. Drug Awareness, Goal Setting, other Personal Development Skills and Referrals.		
Eligibility Requirements	At-risk youth, age 10 -18 and their families.		

TRANSPORTATION

Jacksonville Transportation Authority	Contact Name	Phone/ E-mail	Address
	Customer Service Representative	(904) 630-3100 monthly pass (904) 630-3181 (904) 265-6999	100 North Myrtle Ave. Jacksonville, FL 32209
Services Provided	Regular bus service, downtown Skyway monorail, Trolley service, the Stadium shuttle for various sporting events at ALLTEL Stadium, JTA Connexion for elderly and disabled, and Choice Ride that connects employers and employees to job access through customized transportation options.		
Eligibility Requirements	<p><u>Bus service</u>: Reg. \$1, Express \$1.50, Reduced \$.25 Senior Citizen (60 and older) Free <u>Skyway</u>: Reg. \$.50 Senior/Disable \$.10, <u>Trolley</u>: free, <u>JTA Connexion</u>: provides paratransit services to disabled and disadvantaged riders unable to use fixed route buses—for reservations call 904-265-6999. <u>Choice Ride</u>: current inter-county routes available for customers in Clay and Putnam counties.</p> <p>Tickets/books may be purchased at 201 West Union St, 100 North Myrtle Ave., 5711 Richards Road, participating Winn Dixie stores and any Tax Collector's Office.</p>		

TUTORING/HOMEWORK ASSISTANCE

Koinonia Dynamis Inc. (KDI)	Contact Name	Phone/ E-mail	Address
	Addriss Vinson, LMHC, CRC, CEO	(904) 354-6005 (office) (904) 536-4371 (cell) koinoniadynamis@yahoo.com or addrissvinson@yahoo.com	1734 Hiram St. Jax., FL 32209 (behind EWC)
Services Provided	Mental and behavioral health services. Targeted case management for children and adults with adult vocational skills training and parenting skills.		
Eligibility Requirements	Applicants must be at-risk families who are Medicaid eligible and can meet federal low income guidelines. Private insurance is also accepted.		

Here's Life Inner City	Contact Name	Phone/ E-mail	Address
	Paige French	(904) 448-0737 x2# Paige.french@ccci.org	5860 Mt. Carmel Terr. Jacksonville, Florida 32216
Services Provided	Provide training and support to churches and organizations to implement an after-school program. S.A.Y. Yes! is an after-school program designed for children 5-13. Children receive homework help, tutoring, and character development activities.		
Eligibility Requirements	Listed in services provided section.		

TUTORING/HOMEWORK ASSISTANCE

Eastside Resource Center	Contact Name	Phone/ E-mail	Address
	Lula Brown	(904) 884-6470	1104 East First Street Jacksonville, FL 32206
	Louise Cruse	(904) 854-6770	
	Sarah Cain		
	Nathaniel Washington		
	Lillie Caldwell		
Services Provided	Direct and connect families to services or resources based upon need. Families can apply, reapply and report changes to C.Y.F. Access job search, resume' writing, homework assistance, parent and family workshops. Teen job training skills, girls' connection workshops, community rooms available for meetings and workshops. Supportive and safe place for children and families.		
Eligibility Requirements	Live in ZIP code 32206 and need services.		

Girls Incorporated	Contact Name	Phone/ E-mail	Address
	Juanita Forman	(904) 731-9933 formanj@girlsincjax.org	1627 Rogero Road Jax, FL 32211
Services Provided	Age-appropriate programming in Economic Literacy, Media Literacy, Action for Safety, Preventing Adolescent Pregnancy, Life Lessons Sessions, Puberty & Hygiene, Mother/Daughter workshops for businesses, organizations, churches, schools, after school programs and summer camps. Day, evening and Saturday.		
Eligibility Requirements	Girls only. Group of 10 or more. \$10.00 per girl for program expenses.		

TUTORING/HOMEWORK ASSISTANCE

Project Reach Foundation	Contact Name	Phone	Address
	Reginald L. Brown	(904) 721-0042	projectreachfoundation@yahoo.com
	Family workshops and tutoring/homework assistance.		
Services Provided	None		
Eligibility Requirements			

VICTIM SERVICES

Women's Center of Jacksonville	Contact Name	Phone/ E-mail	Address/ Website
	Counselor	(904) 722-3000	5644 Colcord Avenue Jacksonville, FL 32211 www.womenscenterofjax.org
	Sexual Violence Counseling Program - This special program assists victims of childhood sexual abuse as well as victims of recent sexual assault. Both individual and group sessions are offered.		
Services Provided			
Eligibility Requirements	Free counseling is available for recent sexual assault victims and their family members.		

Jacksonville Sheriff's Office	Contact Name	Phone/ E-mail	Address
	Kathy Pannell	(904) 630-1764	501 E. Bay Street Jacksonville, FL 32202
	Provides advocacy for crime victims including emotional support, on-scene crisis intervention, information, and referrals to community resources.		
Services Provided			
Eligibility Requirements	Must be a victim of crime		

VICTIM SERVICES

	Contact Name	Phone/ E-mail	Address
Hubbard House, Inc.	J. J. Sweet	(904) 354-0076x262 jsweet@hubbardhouse.org.	P.O. Box 4909 Jacksonville, FL 32201

Services Provided Offers shelter and outreach services for victims/survivors of domestic violence and their children; provides shelter for victims of child abuse, the non-offending parent, and siblings; shelter (two-week stay) provided for victims of stranger rape.

Eligibility Requirements Victims of intimate domestic abuse as outlined above.

	Contact Name	Phone/ E-mail	Address
Koinonia Dynamis Inc. (KDI)	Addris Vinson, LMHC, CRC, CEO	(904) 354-6005 (office) (904) 536-4371 (cell) koinoniadynamis@yahoo.com or addrisvinson@yahoo.com	1734 Hiram St. Jax., FL 32209 (behind EWC)

Services Provided Mental and behavioral health services. Targeted case management for children and adults with adult vocational skills training and parenting skills.

Eligibility Requirements Applicants must be at risk families who are Medicaid eligible and can meet federal low income guidelines. Private insurance is also accepted.

Appendix A

What is Poverty?

2009 Federal Poverty Guidelines for the 48 Contiguous States and the District of Columbia

Family Size	Gross Yearly Income	Gross Monthly Income	Approximate Hourly Income
1	\$10,830	\$851	\$4.91
2	\$14,570	\$1,141	\$6.58
3	\$18,310	\$1,431	\$8.25
4	\$22,050	\$1,721	\$9.93
5	\$25,790	\$2,011	\$11.60
6	\$29,530	\$2,301	\$13.27
7	\$33,270	\$2,591	\$14.95
8	\$37,010	\$2,881	\$16.62
Over 8 add per child	+\$3,740	+\$290	+\$1.67

Appendix B

The mission of the Network for Strengthening Families is to provide training, services and support to Jacksonville families in an effort to increase prepared marriages, reduce divorce rates, and increase financial and emotional support of Jacksonville's children.

The Network was conceived in 2002, fueled only by volunteers and passion until 2004 when the Florida Department of Children and Families awarded a grant to the program in partnership with the City of Jacksonville. This time was spent laying the foundation for the program; conducting a community needs assessment, developing a customized curriculum and building a network of partners. The Network received an 1115 Waiver from Health and Human Services in 2005.

The Network was launched by the Jacksonville Mayor's Office as a direct services design that provides training and referral services. Dr. Stephen Covey's *7 Habits* has been customized to be culturally and educationally appropriate for Jacksonville. More than 80 volunteers have been certified to co-facilitate the workshops. *7 Habits of Successful Families in Jacksonville* workshops provide an interactive learning experience that promotes introspection and personal empowerment. Couples and individuals identify specific barriers to healthy relationships and learn effective strategies to overcome those barriers.

Workshops are free and conveniently located throughout the community. Children's Character Education classes are offered to children age 3 through 12 in lieu of childcare. Youth 13 and older may attend the "7 Habits" class with their parents. Program supports, such as meals and transportation, may also be provided. A graduation ceremony is hosted each month to celebrate completion and reinforce the learning experience.

Following the workshop, families self-select issue specific resources provided by more than 50 Network Partners to address individual needs. These referrals are facilitated by a Social Services Coordinator working closely with the partners. Written MOUs and monthly meetings assist with managing partner relationships. The Network has developed strong community partnerships which allow for cross-referrals and eliminate duplication of services. Partner Meetings are hosted on the 2nd Tuesday of each month at noon and are open to any interested organizations or individuals.

An independent evaluation of the data collected during the demonstration initiative indicates increased family functioning and self-efficacy. The trend suggests that the more families apply the knowledge and skills gained in the program, the better they become at coping with stressors and proactively addressing issues that are preventing their families from being successful.

The program has expanded to build community capacity by certifying organizations to provide the *7 Habits* directly to their program staff or clients. Additionally, they have targeted specific groups such as parents of juvenile offenders in partnership with the Department of Juvenile Justice. The workshops are also offered through local colleges, employers and job training programs acknowledging that individuals in healthy marriages are more productive and relationship skills are an important soft skill in the workplace.

Jacksonville Children's Commission Network for Strengthening Families
1095 A. Philip Randolph Blvd. Jacksonville, FL 32206
(904) 630-6481 www.jaxkids.net

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We wish to dedicate this guide to

Allan Theodore Moore III

December 1, 1956 – September 2, 2008

Allan lived the “7 Habits”. Recognizing that he had limited control over his health, Allan chose to focus on what he could control - quality of life. He dedicated his life to making a difference in the lives of those around him. Hundreds of families have participated in “7 Habits of Successful Families” workshops facilitated by Allan Moore. He used his enthusiasm and infectious laugh to lift and inspire families to reach beyond their circumstances and achieve their potential.

He will be missed by us all.